

# *Lessons Learned from Program Effectiveness Assessment Development and Implementation*

**CASQA Webinar  
November 2, 2016**

Hosted by:

Karen Ashby – Larry Walker Associates

Nora Jans – Michael Baker International

# Instructions for Today

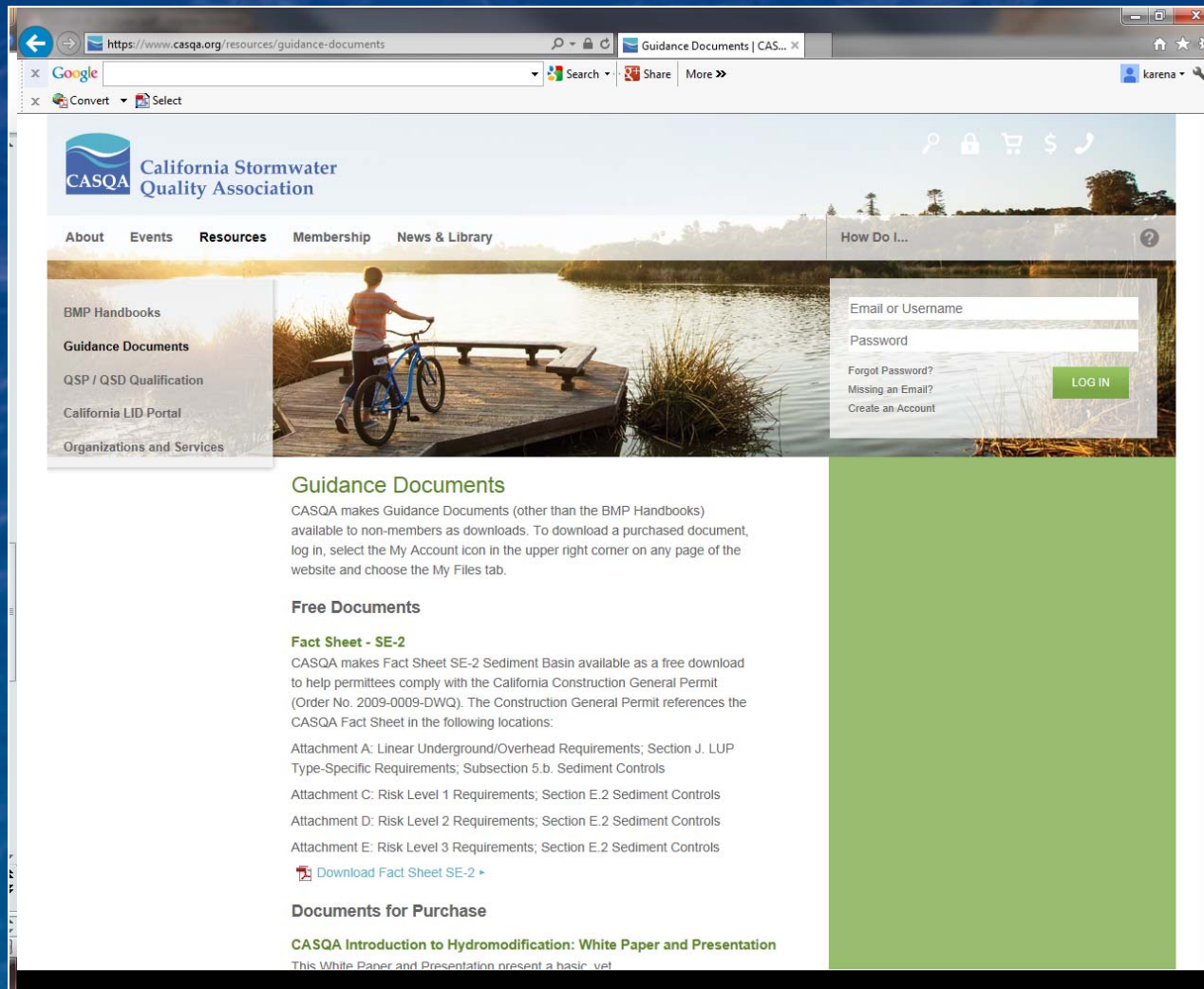
- Participants will be muted
- Pause for questions after each speaker
- Ask questions via the Q&A box on the WebEx webinar panel
  - Please send to “Host and Presenter”



# Agenda

- Stormwater Program Effectiveness Assessment for the City of Paso Robles
  - David LaCaro, City of Paso Robles (17 min)
- LPR Model for Pollutant Load Reduction
  - Cathleen Garnand, County of Santa Barbara (17 min)
- Year 3: Program Effectiveness Assessment Results
  - Lisa Moretti, UC Davis (25 min)
- Orange County Stormwater Program's Headline Environmental Indicators
  - Richard Boon, County of Orange (25 min)
- Non-Structural BMPs - How do they Measure Up?
  - Paul Hartman, LWA (25 min)

[https://www.casqa.org/effectiveness\\_assessment](https://www.casqa.org/effectiveness_assessment)



**CASQA** California Stormwater Quality Association

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### Guidance Documents

CASQA makes Guidance Documents (other than the BMP Handbooks) available to non-members as downloads. To download a purchased document, log in, select the My Account icon in the upper right corner of any page of the website and choose the My Files tab.

#### Free Documents

##### Fact Sheet - SE-2

CASQA makes Fact Sheet SE-2 Sediment Basin available as a free download to help permittees comply with the California Construction General Permit (Order No. 2009-0009-DWQ). The Construction General Permit references the CASQA Fact Sheet in the following locations:

Attachment A: Linear Underground/Overhead Requirements; Section J. LUP Type-Specific Requirements; Subsection 5.b. Sediment Controls  
Attachment C: Risk Level 1 Requirements; Section E.2 Sediment Controls  
Attachment D: Risk Level 2 Requirements; Section E.2 Sediment Controls  
Attachment E: Risk Level 3 Requirements; Section E.2 Sediment Controls

[Download Fact Sheet SE-2 >](#)

#### Documents for Purchase

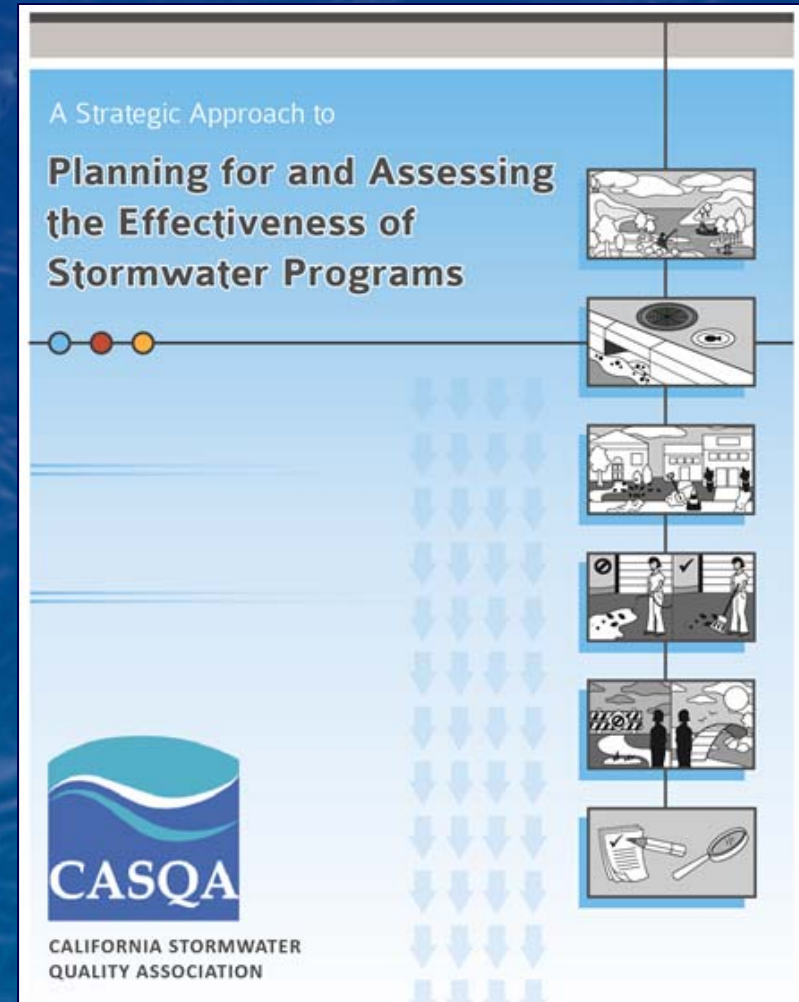
##### CASQA Introduction to Hydromodification: White Paper and Presentation

This White Paper and Presentation present a basic yet



# CASQA Guidance Document

- One approach
- Terms and key concepts
- Assessment strategy
- Assessment methods
- Identifies applicability to program elements/ minimum control measures
- Provides examples



# Education and Outreach

Program Effectiveness Assessment and Improvement Plan  
(PEAIP) Framework for **Traditional MS4s**


**JUNE 2015**

**PERMITTEE NAME**

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Program Effectiveness Assessment and  
Improvement Plan

*Prepared by*  
**PERMITTEE DEPARTMENT/DIVISION**

 This cover is an example that could be customized for your agency.

**Program Effectiveness  
Assessment and  
Improvement Plan (PEAIP)  
Framework**

Karen Ashby &  
Larry Walker As  
April 30, 2015

***An Introduction to Strategically  
Planning and Assessing  
Stormwater Programs***

**CASQA Webinar  
June 22, 2015**

Jon Van Rhyn – County of San Diego  
David Pohl – ESA, San Diego, CA  
Karen Ashby - Larry Walker Associates, Davis, CA

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# Stormwater Program Effectiveness Assessment for the City of Paso Robles



David LeCaro, Paso Robles



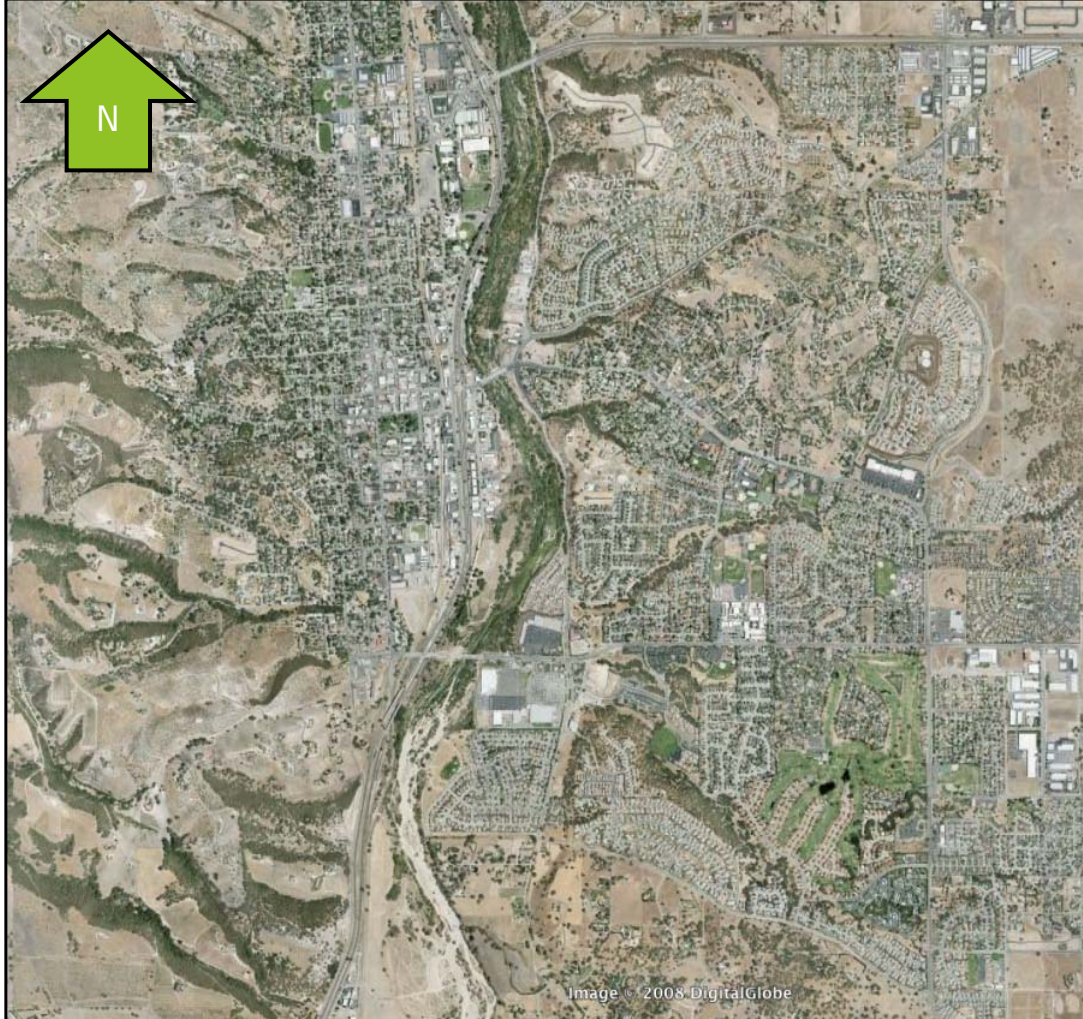
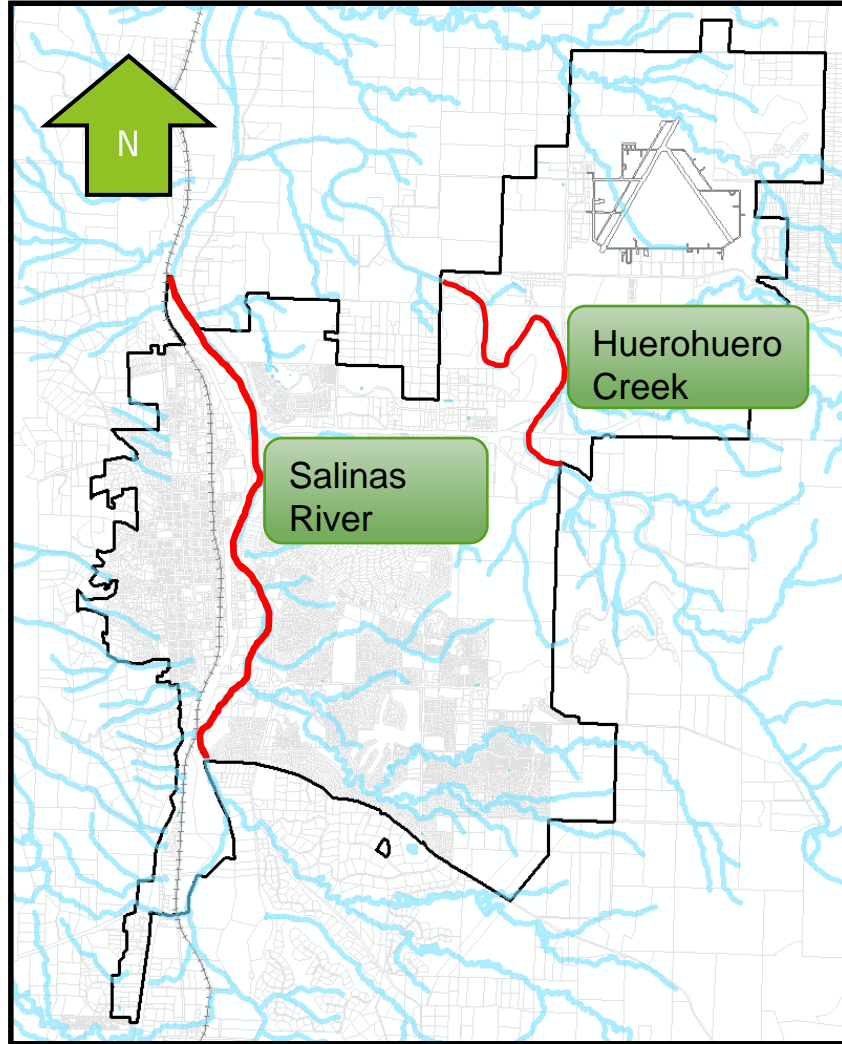


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# Presentation Outline

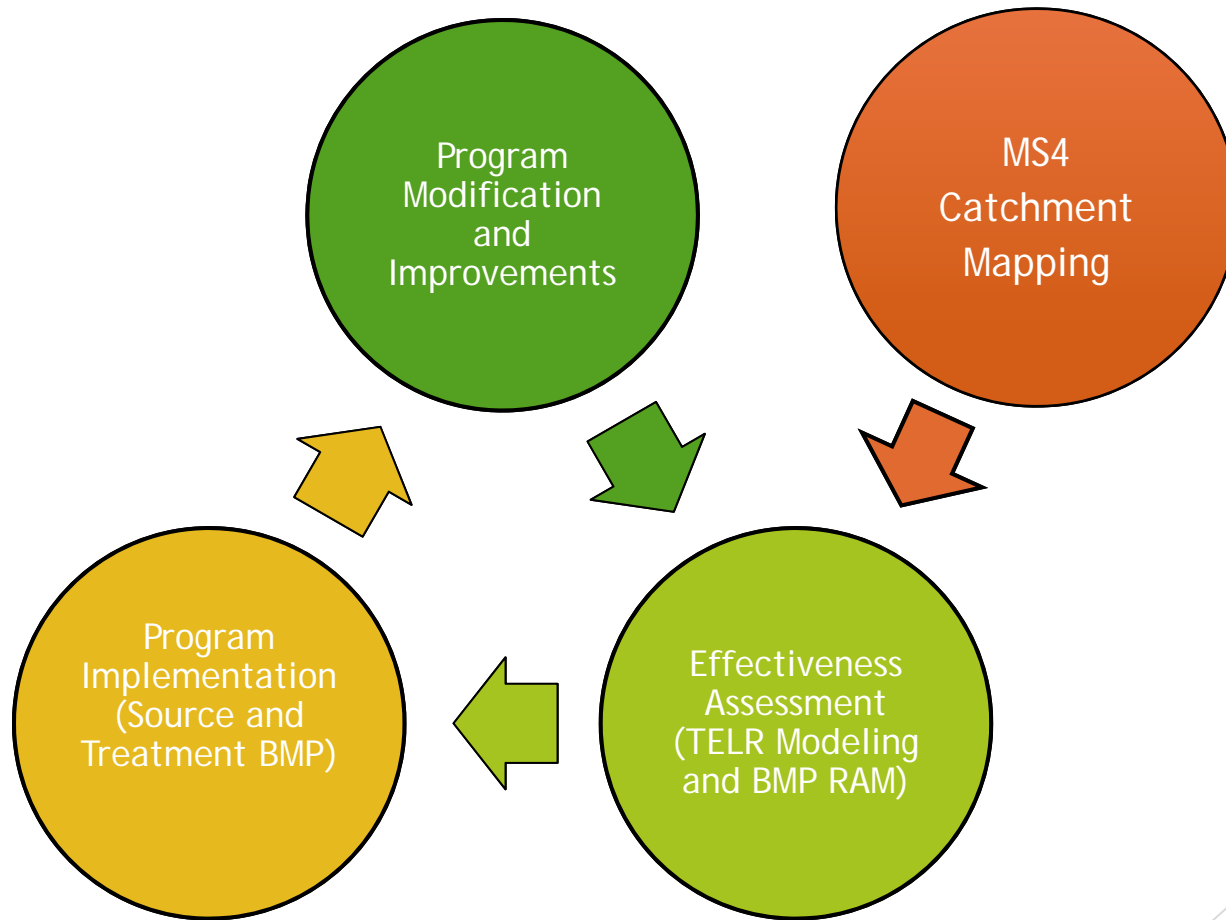
- ▶ Permit Requirements (E.14.)
- ▶ PEA implementation (necessary steps)
  - ▶ Mapping
  - ▶ BMP RAM
  - ▶ TELR (tool to estimate load reduction)
- ▶ Permit Linkage
- ▶ Benefits to TELR, BMP RAM, Parcel RAM
- ▶ Long-Term Tracking and Reporting



# General Permit Requirements

- ▶ Program Effectiveness Assessment and Improvement (E.14.)
  - ▶ Develop a Plan
  - ▶ Assess BMPs and Program Effectiveness (i.e., Outcome Levels)
  - ▶ Assess Privately Owned BMP
  - ▶ Quantitatively Assess BMP Performance and Load Reduction
  - ▶ Answer Management Questions
  - ▶ Assess Available Water Quality Monitoring Data
- ▶ Central Coast Water Board Clarification
  - ▶ July 25, 2014 Letter (plan development, mapping, BMP inventory and effectiveness assessment, load reduction quantification)

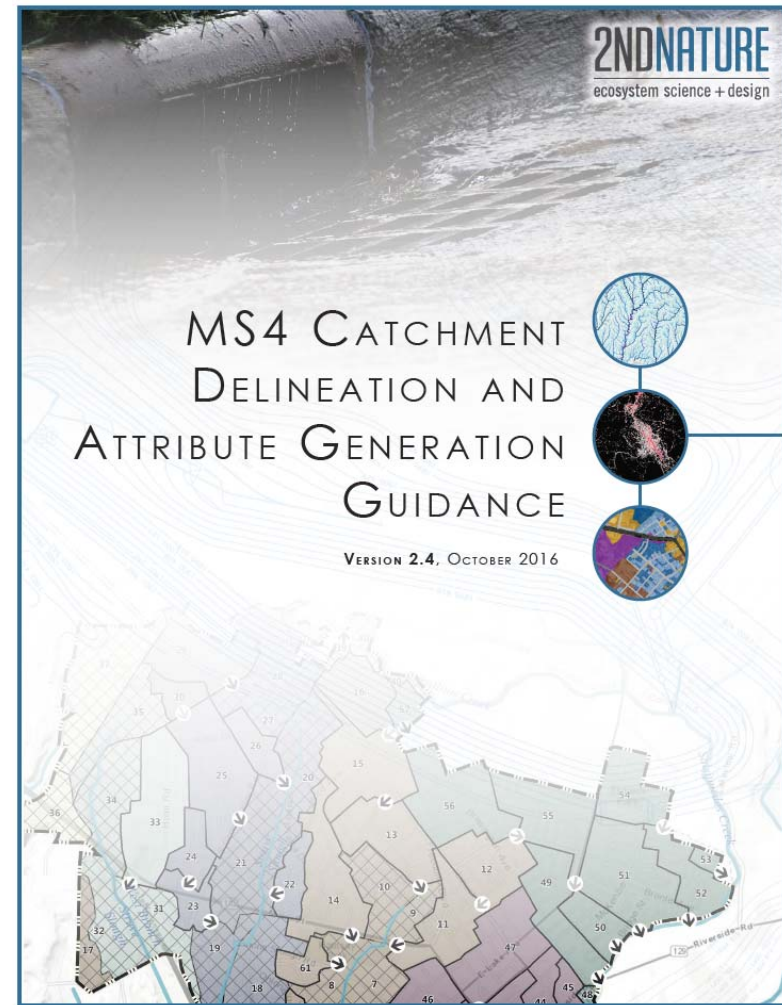
# PEA Steps for Improvement



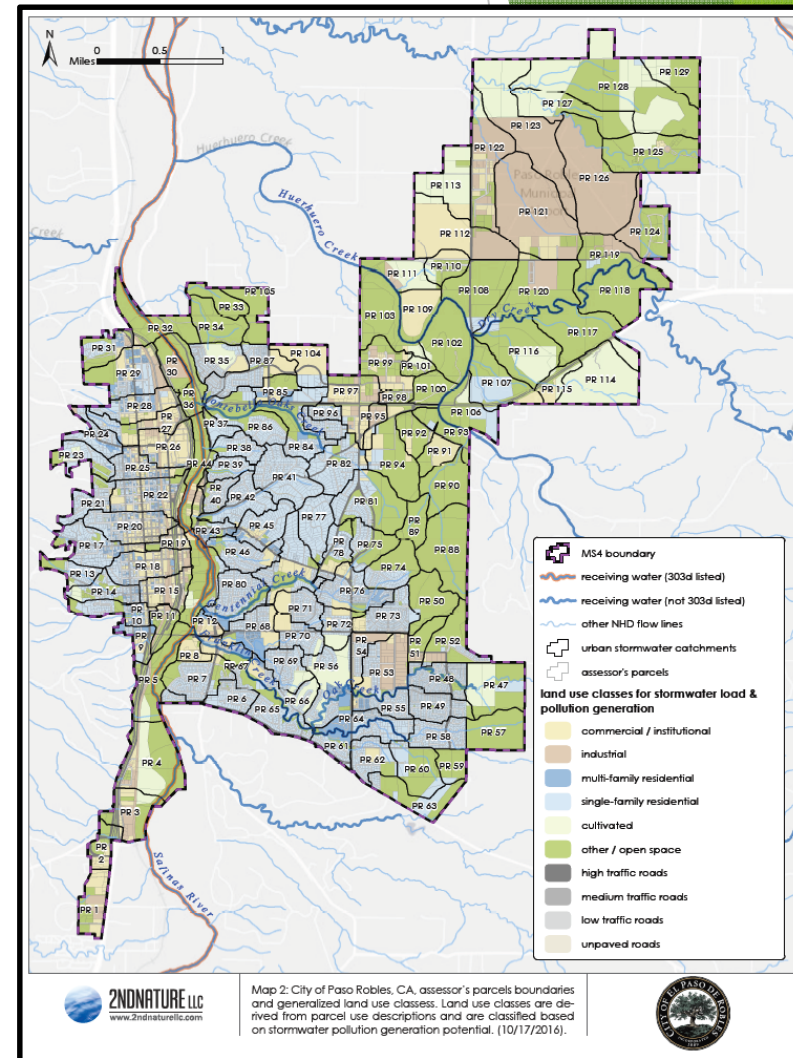
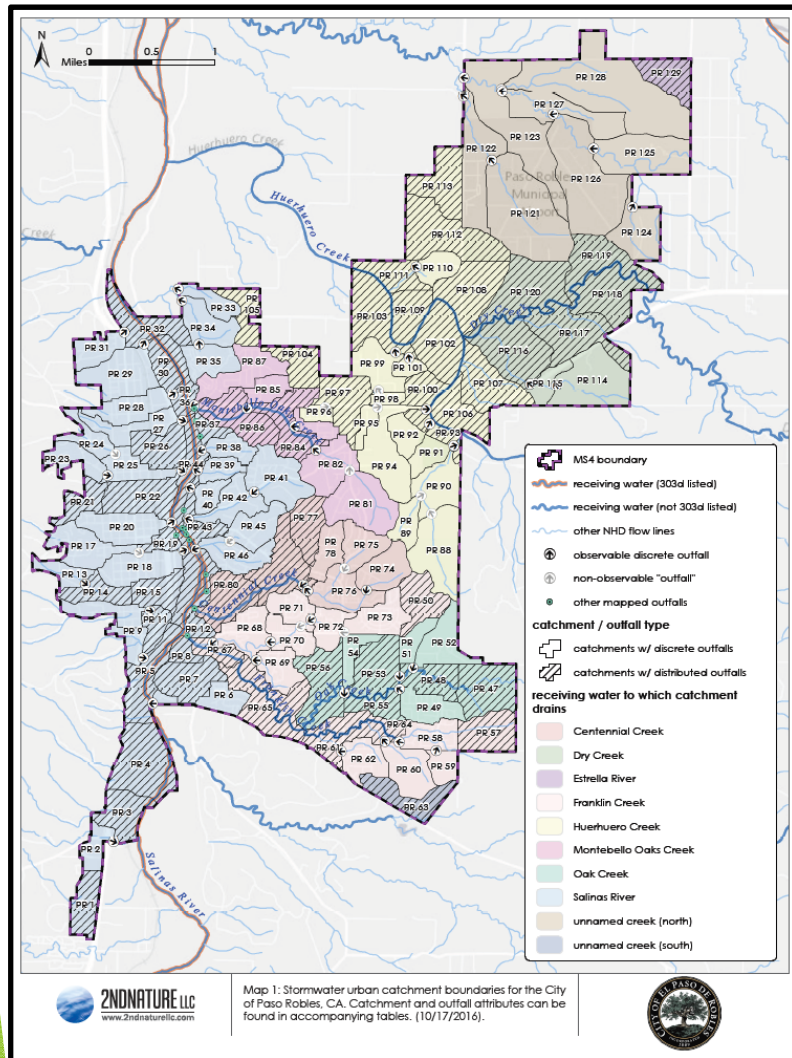


# Mapping Process

- ▶ MS4 Catchment Delineation
  - ▶ Catchment Routing/Connectivity
  - ▶ Field mapping
- ▶ Attributes
  - ▶ Catchment attributes (slope, soils)
  - ▶ Land use attributes (% LUs per catchment, roads)
- ▶ Final MS4 Maps and Catchment Attributes



[www.2ndnaturellc.com](http://www.2ndnaturellc.com)

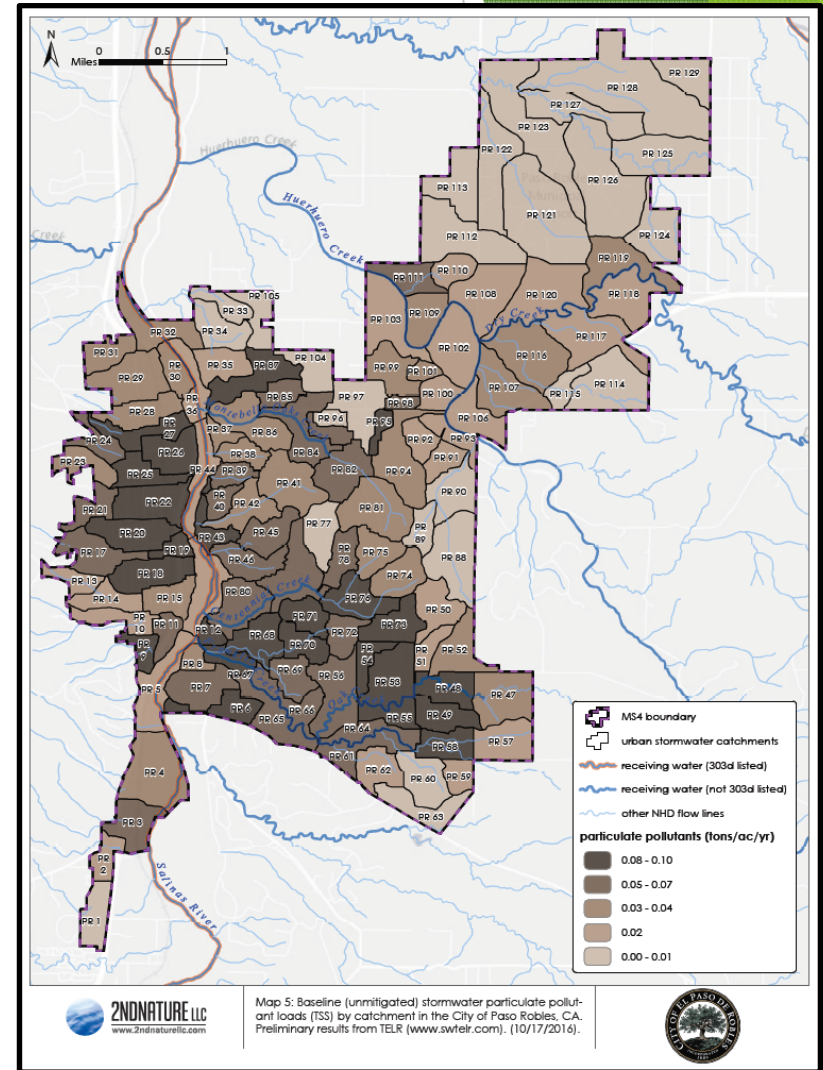
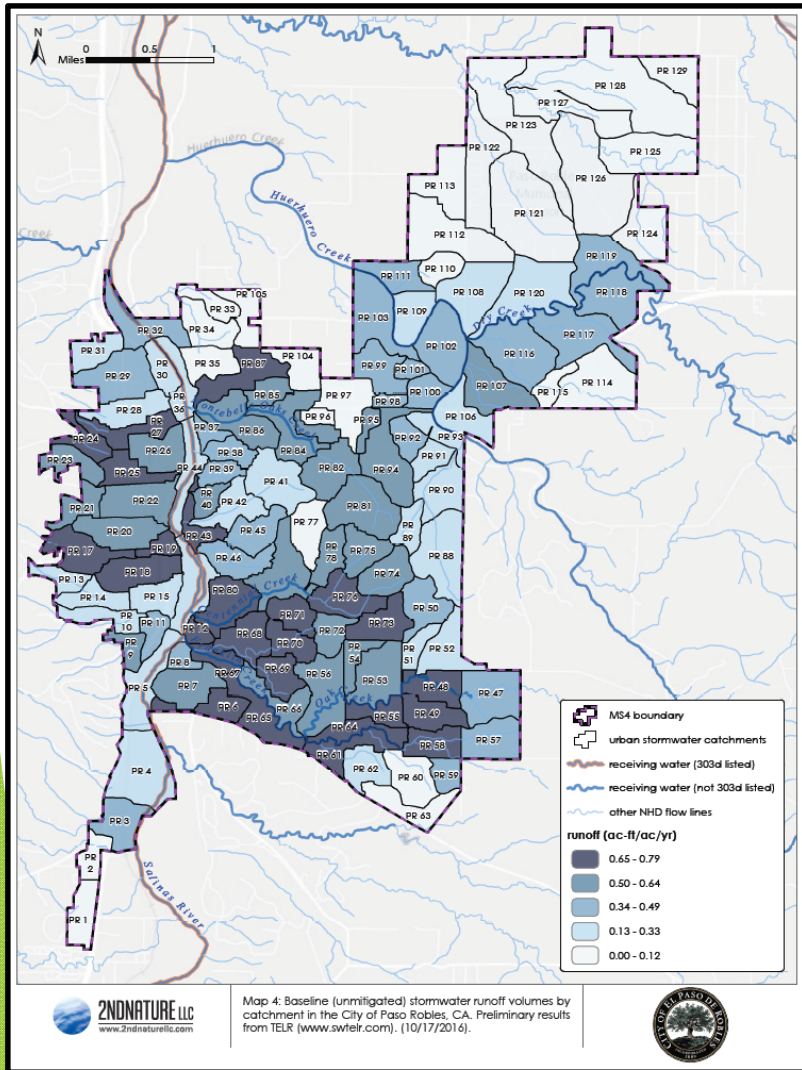




# Tool to Estimate Load Reduction

- ▶ Standard data set inputs (precipitation, soil type, % impervious surface, land use types, hydrologic connectivity)
- ▶ Evaluates Total Suspended Solids and Runoff Volume
  - ▶ Particulate - Specific Pollutant and Proxy
  - ▶ Runoff Volume - Loading
- ▶ Prioritizes catchments
- ▶ Easy user-friendly interface and spatial output for easy communication

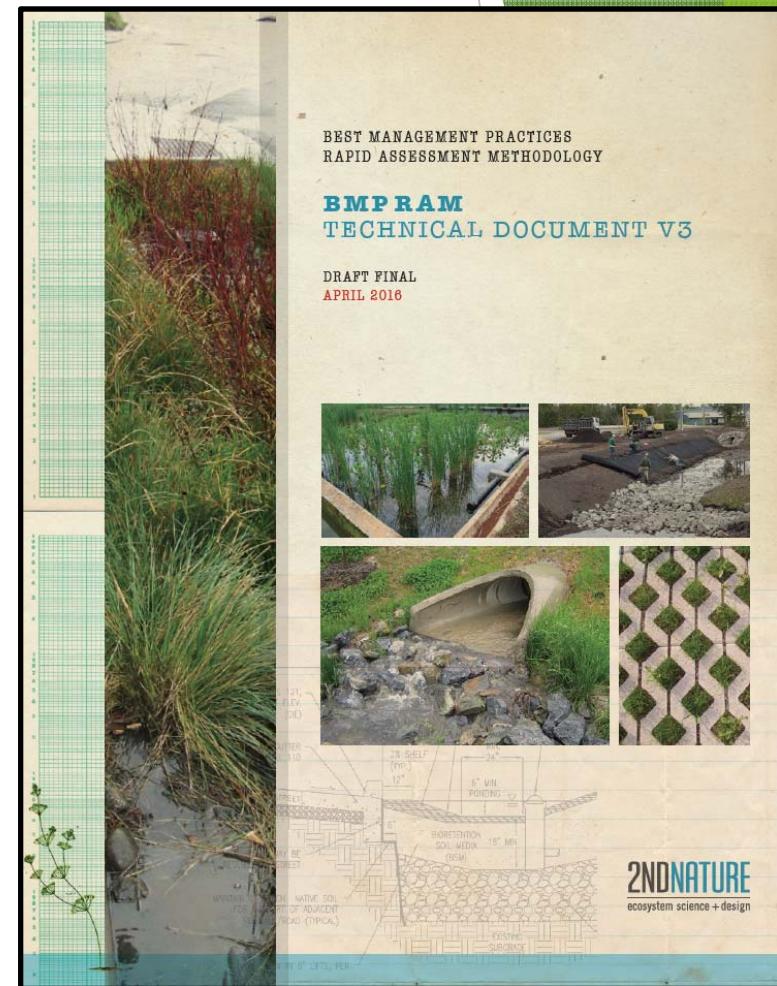






# BMP Assessment

- ▶ Inventory BMPs
- ▶ Set Thresholds and Benchmarks
- ▶ Record Visual Observations
- ▶ Track BMP Effectiveness over time
- ▶ Prioritize Maintenance Needs
- ▶ Focus funding for CIPs/O&M
- ▶ Communicates with TELR



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Add Observation   Obs History   Rolling\_Hills\_Basin

### Field Observation Datasheet

**GENERAL INFORMATION**

BMP ID	BMP Type	Date	Personnel
Rolling_Hills_1	Dry Basin	2015-04-30	Pers

**VEGETATION COVER**

Wet/Rip	Grass	Tree	None
Wetland	Grass	Trees	No Covr

**INFILTRATION OBSERVATION** OR **INFILTRATION RATES**

Measurement Type	Rate
CHP	0 in/hr

**MATERIAL ACCUMULATION**

Type #	Average Depth
0	0

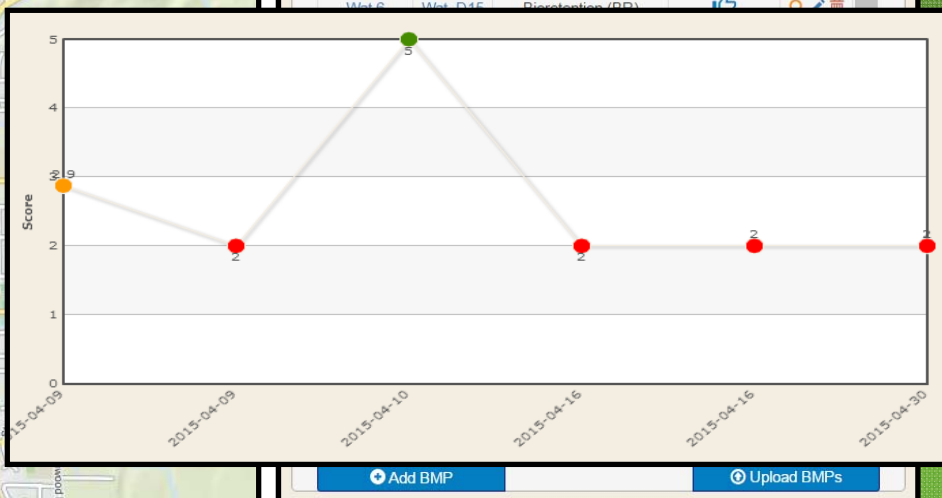
**CONVEYANCE**

# Inlets	Function ?	# Outlets	Function ?

Add Observation   Obs History   Rolling\_Hills\_Basin

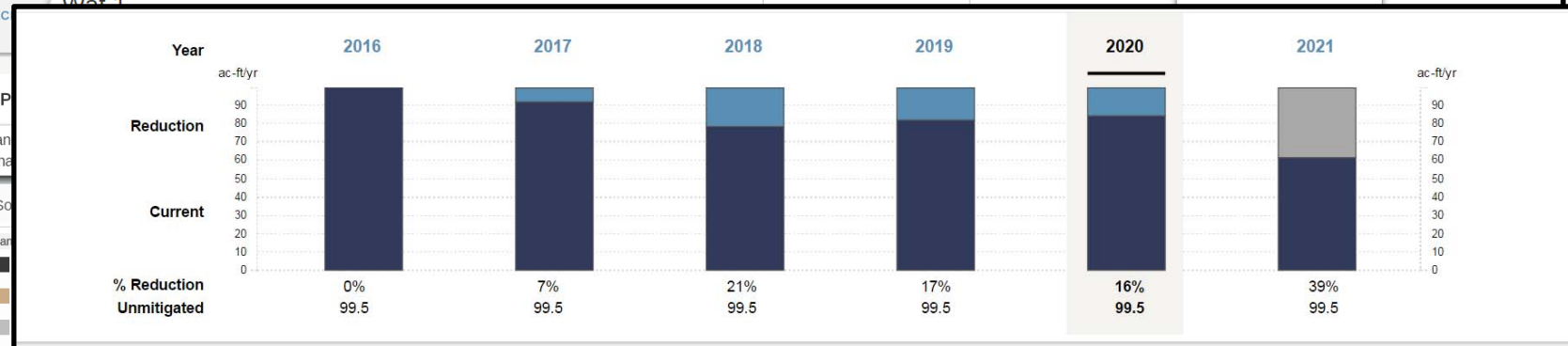
### Rolling\_Hills\_Basin

Observation Date	Personnel	Score	Delete
2015-04-16		2.0	
2015-04-16		2.0	
2015-04-10		5.0	
2015-04-09		2.9	
2015-04-09		2.0	

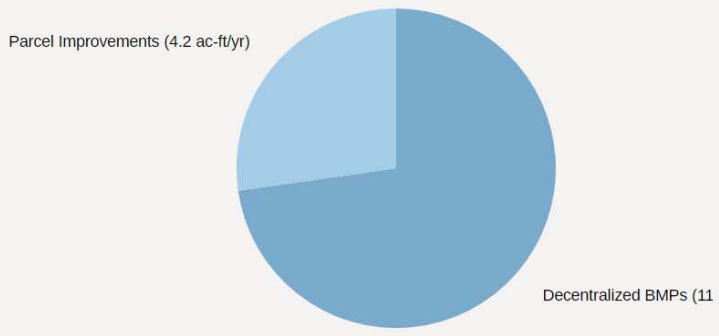




# Municipal Progress Wat 1



2020 Runoff Load Reductions      Reduction 15.4 ac-ft/yr    Current 84.0 ac-ft/yr    Unmitigated 99.5 ac-ft/yr



Load Reduction Type	%	Load
Centralized BMPs	0%	0.0 ac-ft/yr
Decentralized BMPs	73%	11.2 ac-ft/yr
Parcel Improvements	27%	4.2 ac-ft/yr
<b>Load Reduction</b>		<b>15.4 ac-ft/yr</b>
<b>Percent Reduced</b>		<b>16%</b>

Mapping

- E.7. (Public Education)
- E.9.a (Outfall Mapping)
- E.9.b (IDDE)
- E.9.c (Outfall Inspections)
- E.13 (TMDL Monitoring)
- E.14 (PEA)
- E.15.d (BMP Reporting)

BMP RAM/Parcel RAM

- E.11.e (Hot Spot Inspections)
- E.11.f (Storm Drain Assessment/Prioritization)
- E.11.g (Storm Drain Maint.)
- E.11.h (O&M)
- E.12 (PCRs)
- E.14 (PEA)
- E.15.d (BMP Reporting)

TELRL

- E.7E.7. (Public Education)
- E.9.a (Outfall Mapping)
- E.9.c (Outfall Inspections)
- E.11.f (Storm Drain Assessment/Prioritization)
- E.13 (TMDL Monitoring)
- E.14 (PEA)
- E.15.d (BMP Reporting)

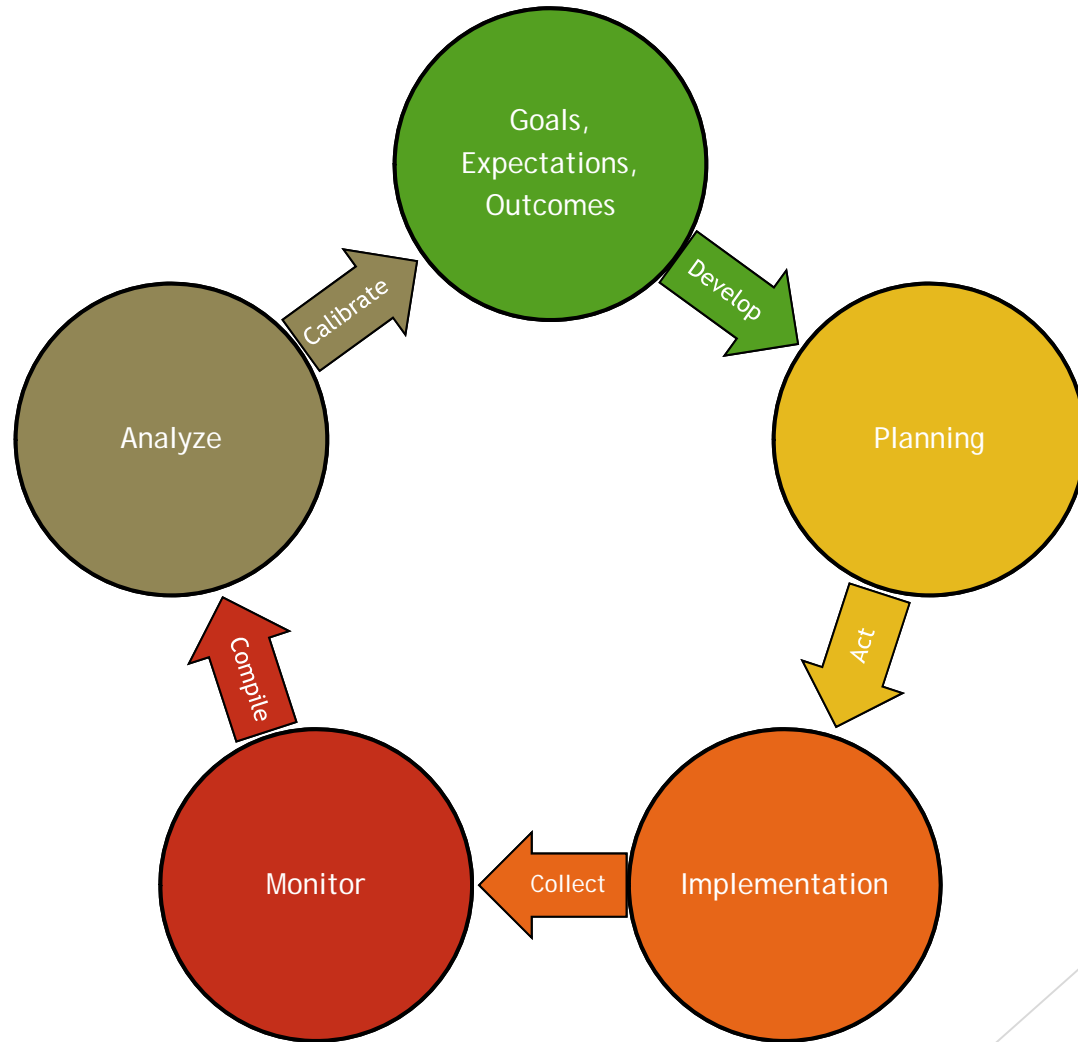


# Benefits (ancillary and otherwise...)

- ▶ Grant Chasing
  - ▶ supporting information/data
  - ▶ Prop 1 development
- ▶ Public Outreach/Involvement Tracking
  - ▶ Focused messaging and target areas
- ▶ Future Planning Scenarios
  - ▶ Assessing future development
  - ▶ Identifying beneficial BMP areas



P  
E  
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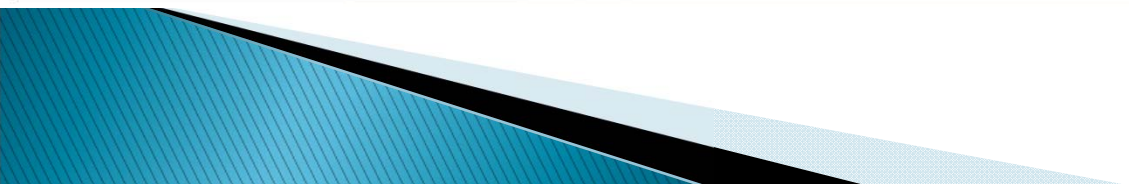
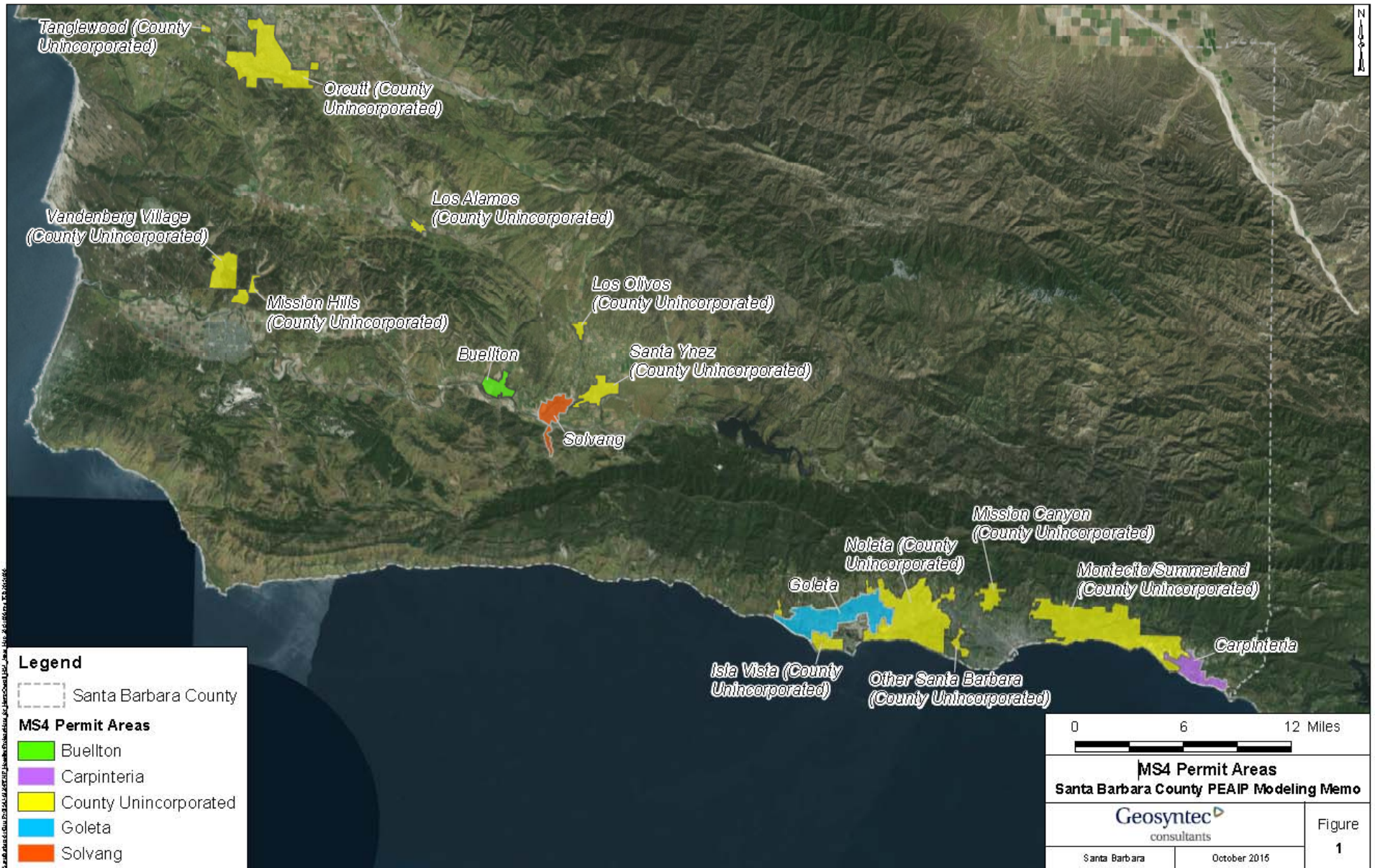




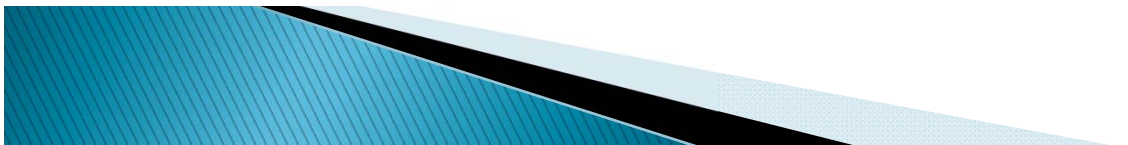
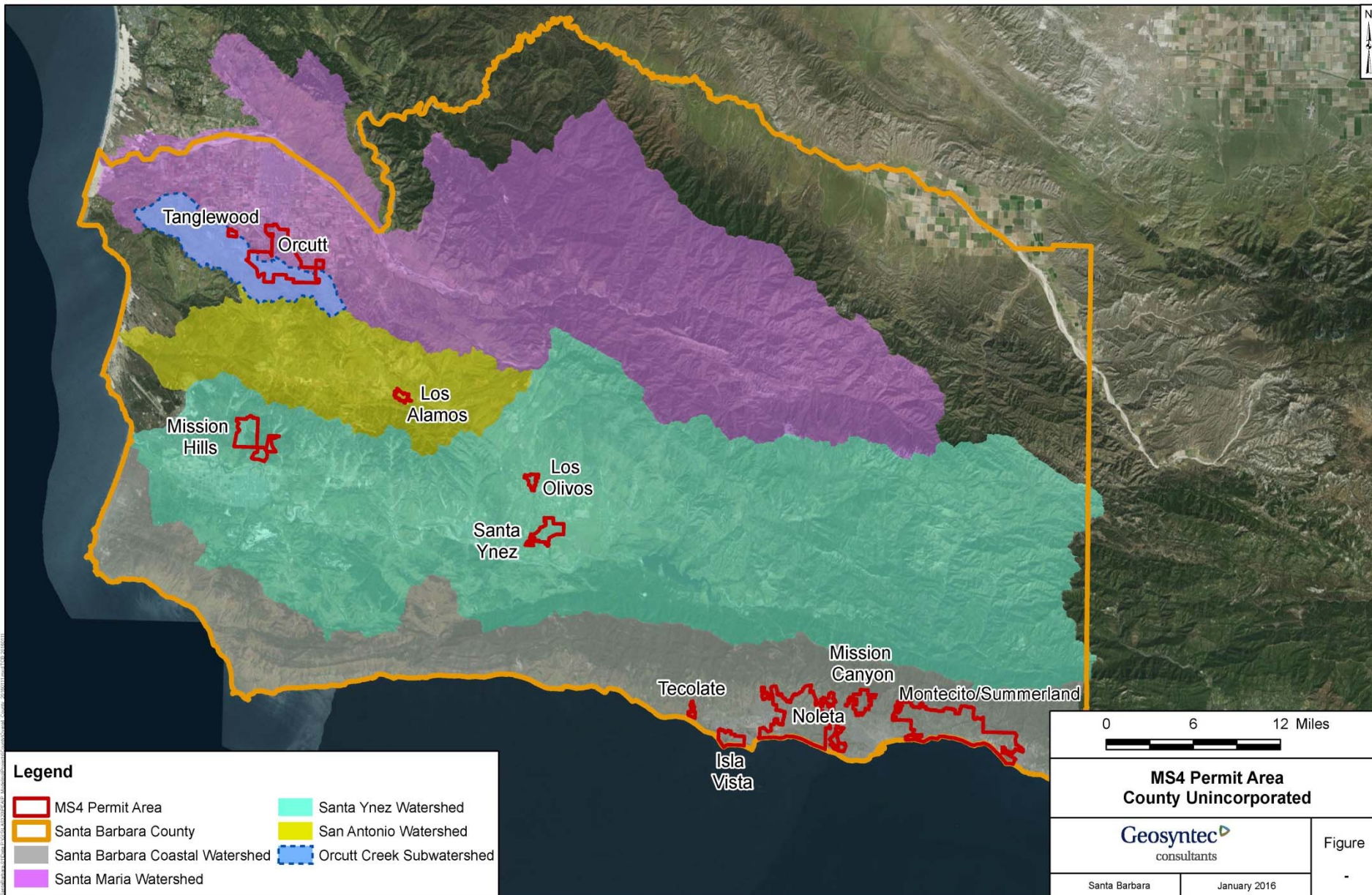
# LPR Model for Pollutant Load Reduction

County of Santa Barbara  
Cities of Buellton, Solvang, Goleta, Carpinteria

Cathleen Garnand, County of Santa Barbara







## PEAIP (E.14) meets Monitoring (E.13)

- ▶ Spatially-based model
- ▶ Quantify pollutant loads
- ▶ BMP load reduction
- ▶ Monitoring data to support model





# Multiple Modeling Objectives

Model Function	Ph II MS4 Permit	13267 Letter	TMDL Plans	SWRPs
Quantify Structural BMPs Reductions	X (pollutants)	X (vol/sed only)	X (TMDL pollutants)	X (pollutants, water supply)
Quantify Nonstructural BMPs Reductions	X (pollutants)	X (vol/sed only)	X (TMDL pollutants)	
Prioritize Catchments (pre BMPs, post BMPs*)		X		
Incorporate WQ Monitoring Results		X	X	
Inventory Structural BMPs (where, what, maint. status)*		X		
Retrofit Opportunities/ Constraints Screening				X (GIS-based)

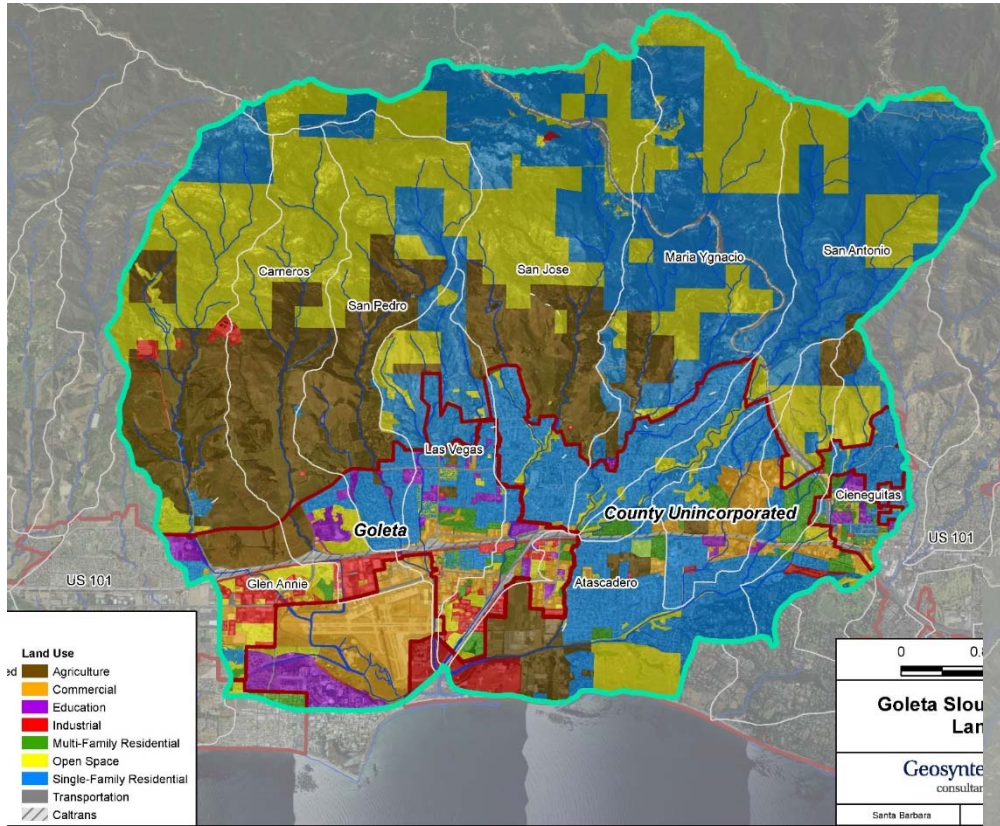
# LPR Model Features

- ▶ Meet Water Board requirements
- ▶ Low Cost
- ▶ User-friendly
- ▶ Easily customized and adjusted
- ▶ Multiple water quality parameters
- ▶ Track BMP implementation

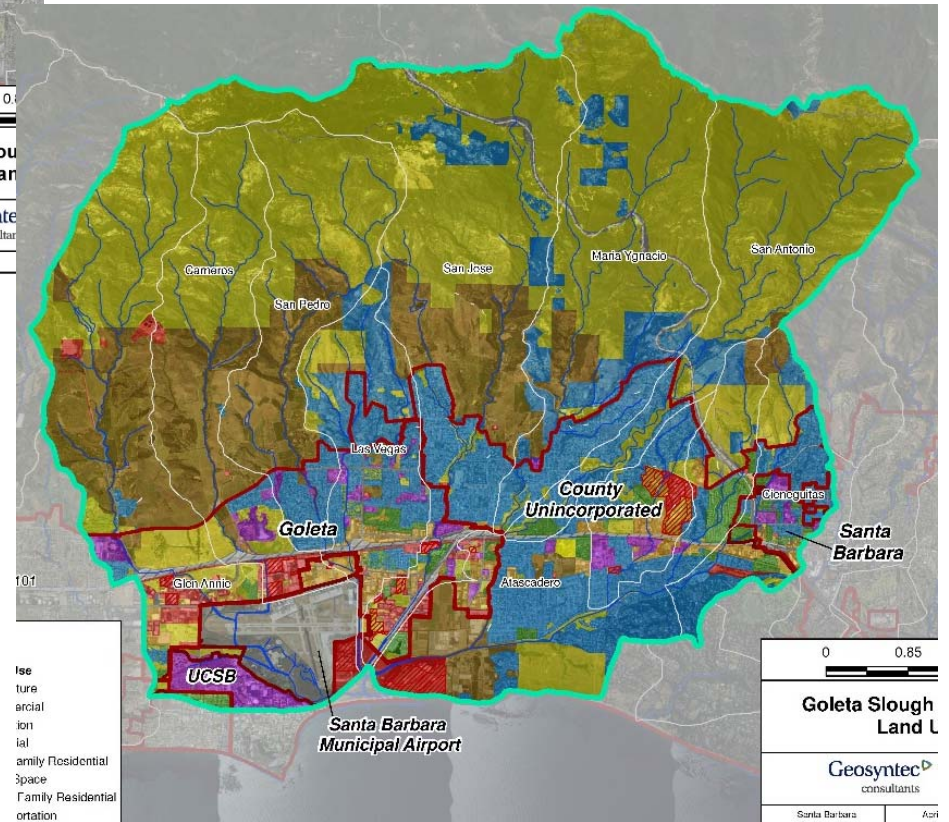




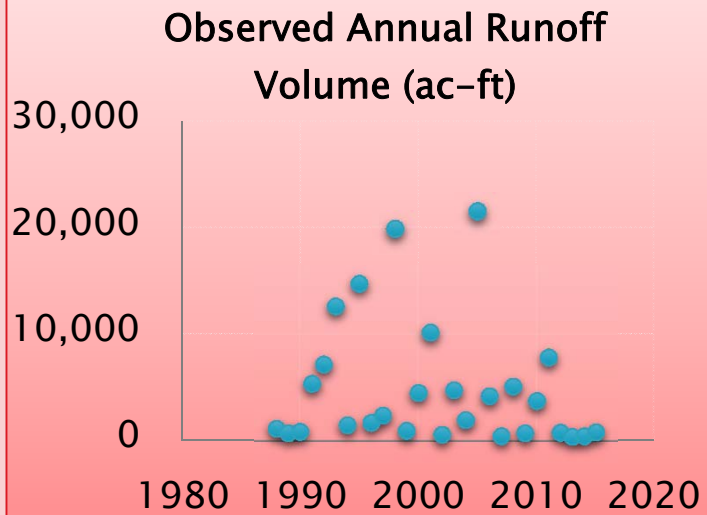
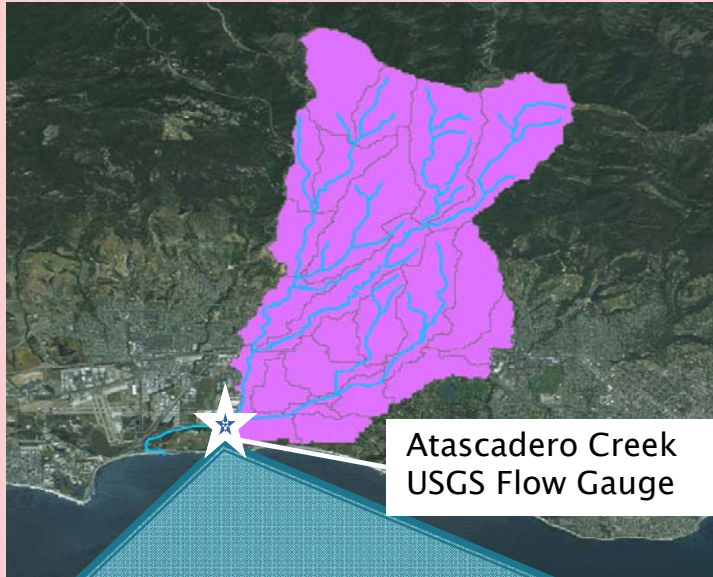
Quantify annual average wet weather pollutant loads and runoff volumes



Inputs: soils, land use (IMP), precip data

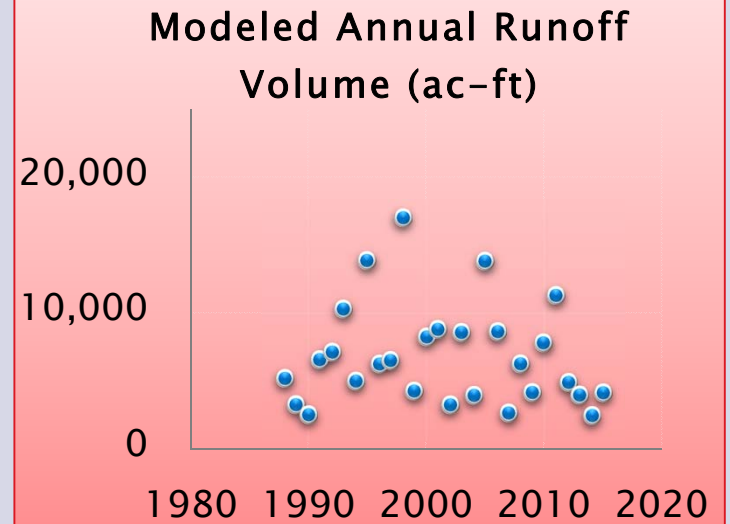
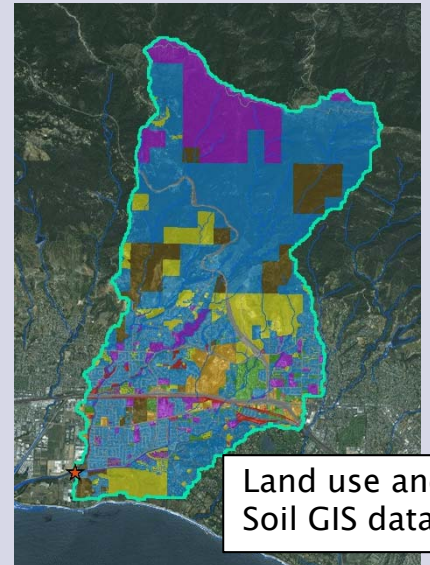


## Observed Flow Data



**Calibrated  
Runoff Volume  
Multiplier**

## Model-Predicted Runoff





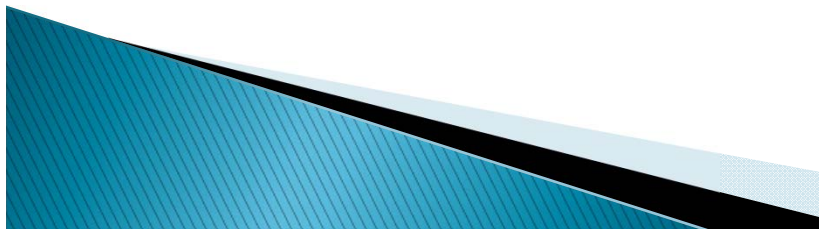
# Model Framework

## Jurisdiction Calculation Tabs

- Input data from GIS (catchments pre-populated, only change if needed)
- Input from "BMP Input" tab is transferred
- Calculates baseline loading and BMP load reductions (by catchment & land use)

Goleta	Catchment	Land Use	IMP (%)	Hydrologic Soil Group	Area acres	C-Runoff Coefficient	Annual Runoff (cu ft)	Annual Pollutant Loads											
								TSS lb	Tot P lb	Diss P lb	NH3 lb	NO3 lb	TKN lb	Diss Cu lb	Tot Cu lb	Tot Pb lb	Diss Zn lb	Tot Zn lb	Fecal Col. 10 <sup>^</sup> 12 MPN
Goleta Slough Watershed	A001	Commercial	91	B	0.0021	0.90	129	0.54	0.0032	0.0023	0.0097	0.0044	0.028	9.88E-05	2.52E-04	9.96E-05	0.0012	0.0019	2.01E-04
	A001	Industrial	80	B	0.11	0.79	5,947	81	0.14	0.097	0.22	0.32	1.1	0.0056	0.013	0.0061	0.16	0.20	0.031
	A001	Commercial	91	C	0.95	0.90	57,445	240	1.4	1.0	4.3	2.0	12	0.044	0.11	0.044	0.55	0.85	0.090
	A001	Commercial	96	C	0.56	0.94	35,407	148	0.88	0.64	2.7	1.2	7.6	0.027	0.069	0.027	0.34	0.52	0.055
GIS Input	A001	Transportation	91	C	0.95	0.90	57,445	279	2.4	2.0	1.3	2.7	6.6	0.12	0.19	0.033	0.80	1.1	0.027
Model Calculations	A002	Commercial	91	B	2.49E-04	0.90	15	0.063	3.74E-04	2.71E-04	0.0011	5.14E-04	0.0032	1.15E-05	2.94E-05	1.16E-05	1.43E-04	2.22E-04	2.34E-05
User Input (transferred from BMP Input tab)	A002	Industrial	80	B	0.048	0.79	2,565	35	0.062	0.042	0.096	0.14	0.46	0.0024	0.0055	0.0026	0.068	0.086	0.014
	A002	Industrial	80	C	2.05E-04	0.80	11	0.15	2.70E-04	1.80E-04	4.15E-04	6.01E-04	0.0020	1.05E-05	2.38E-05	1.13E-05	2.92E-04	3.71E-04	5.86E-05
	A002	Commercial	91	D	2.00E-06	0.90	0.12	5.09E-04	3.04E-06	2.20E-06	9.18E-06	4.17E-06	2.61E-05	9.34E-08	2.38E-07	9.41E-08	1.16E-06	1.80E-06	1.90E-07
	A002	Industrial	80	D	0.17	0.81	9,153	125	0.22	0.15	0.34	0.50	1.6	0.0087	0.020	0.0094	0.24	0.31	0.048
	A003	Industrial	80	C	0.95	0.80	51,287	702	1.2	0.83	1.9	2.8	9.2	0.049	0.11	0.053	1.4	1.7	0.27
	A003	Industrial	80	D	0.052	0.81	2,848	39	0.069	0.046	0.11	0.15	0.51	0.0027	0.0061	0.0029	0.075	0.096	0.015

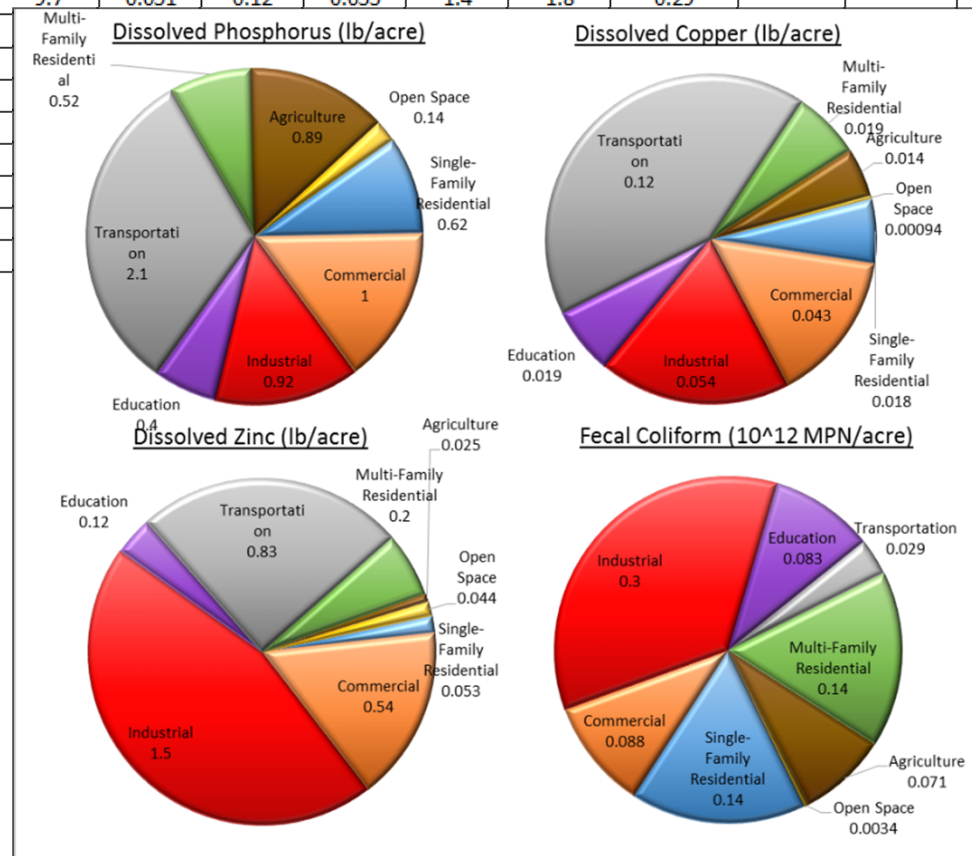
BMP	Catchment	Land Use	BMP Area Input		Implementation Year	BMP Treatment Area Acres	ANNUAL LOAD REDUCTION													
			% of Land Use	OR Acres			Runoff cu ft	TSS lb	Tot P lb	Diss P lb	NH3 lb	NO3 lb	TKN lb	Diss Cu lb	Tot Cu lb	Tot Pb lb	Diss Zn lb	Tot Zn lb	Fecal Col. 10 <sup>^</sup> 12 MPN	
Brake Pad Copper Phase-out Legislation	All	Single-Family Residential	100%		2013	1,402	0	0	0	0	0	0	0	0.70	1.4	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Commercial	100%		2013	626	0	0	0	0	0	0	0	0.74	1.9	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Industrial	100%		2013	446	0	0	0	0	0	0	0	0.66	1.5	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Multi-Family Residential	100%		2013	372	0	0	0	0	0	0	0	0.20	0.32	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Transportation	100%		2013	280	0	0	0	0	0	0	0	0.94	1.5	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Education	100%		2013	418	0	0	0	0	0	0	0	0.21	0.35	0	0	0	0	0
Brake Pad Copper Phase-out Legislation	All	Agriculture	100%		2013	126	0	0	0	0	0	0	0	0.050	0.22	0	0	0	0	0



# Pollutant Load – by land use

Table 1. Baseline Loads by Catchment

Catchment	Runoff	TSS	Tot P	Diss P	NH3	NO3	TKN	Diss Cu	Tot Cu	Tot Pb	Diss Zn	Tot Zn	Fecal Col.	Pollutant	Pollutant	Pollutant
	cu ft	lb	lb	lb	lb	lb	lb	lb	lb	lb	lb	lb	10 <sup>12</sup> MPN	unit	unit	unit
A001	156,372	749	4.9	3.8	8.6	6.2	28	0.19	0.38	0.11	1.8	2.6	0.20			
A002	11,745	161	0.29	0.19	0.44	0.64	2.1	0.011	0.025	0.012	0.31	0.39	0.062			
A003	54,135	741	1.3	0.88	2.0	2.9	9.7	0.051	0.12	0.055	1.4	1.8	0.29			
A004	154,076	2,108	3.8	2.5	5.8	8.4										
A005	974,930	13,341	24	16	37	53										
A006	1,202,661	15,926	30	21	44	65										
A007	1,018,199	12,025	25	17	45	51										
A008	266,112	3,642	6.5	4.3	10.0	14										
A009	1,658,909	15,102	36	26	73	95										
A010	1,295,413	8,872	28	21	60	71										
A011	2,966,625	27,807	63	46	119	155										



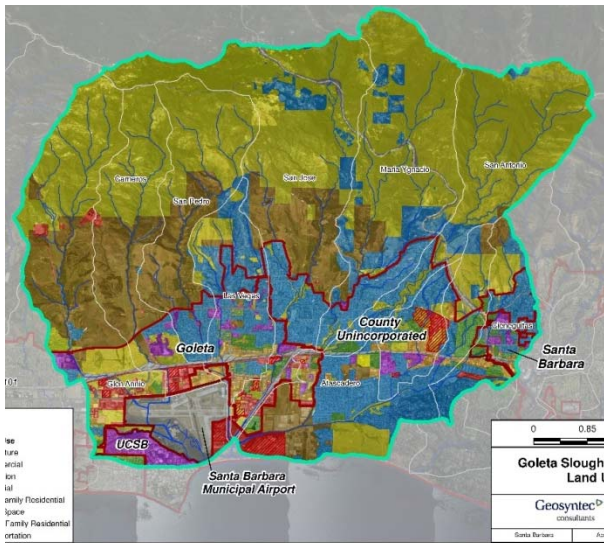


# Watershed Loads

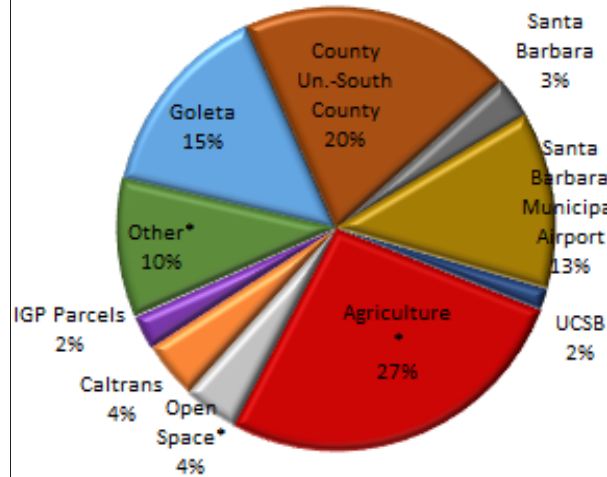
Table 8. Goleta Slough Watershed Baseline Loads

Area	Runoff cu ft	TSS lb	Tot P lb	Diss P lb	NH3 lb	NO3 lb	TKN lb	Diss Cu lb	Tot Cu lb	Tot Pb lb	Diss Zn lb	Tot Zn lb	Fecal Col. 10 <sup>6</sup> 12 MPN
Goleta MS4 Area	110,000,000	950,000	2,700	2,000	4,300	7,800	18,000	87	190	72	1,100	1,500	320
Other MS4 Permit Areas	230,000,000	1,650,000	6,900	5,300	7,700	19,200	36,000	223	410	138	1,600	2,400	680
Agriculture*	42,000,000	2,600,000	8,700	3,700	4,300	90,000	19,000	59	260	79	100	720	290
Open Space*	100,000,000	1,400,000	760	570	700	7,400	6,100	3.8	67	19	180	170	14
Caltrans	17,000,000	81,000	710	580	380	770	1,900	34	54	9.6	230	300	7.9
IGP Parcels	22,000,000	280,000	500	340	800	1,200	3,700	19	44	21	520	660	100
Other*	57,000,000	370,000	1,700	1,400	1,600	2,300	8,900	63	110	38	470	680	170
<b>Total Watershed</b>	<b>578,000,000</b>	<b>7,331,000</b>	<b>21,970</b>	<b>13,890</b>	<b>19,780</b>	<b>128,670</b>	<b>93,600</b>	<b>489</b>	<b>1,135</b>	<b>377</b>	<b>4,200</b>	<b>6,430</b>	<b>1,582</b>

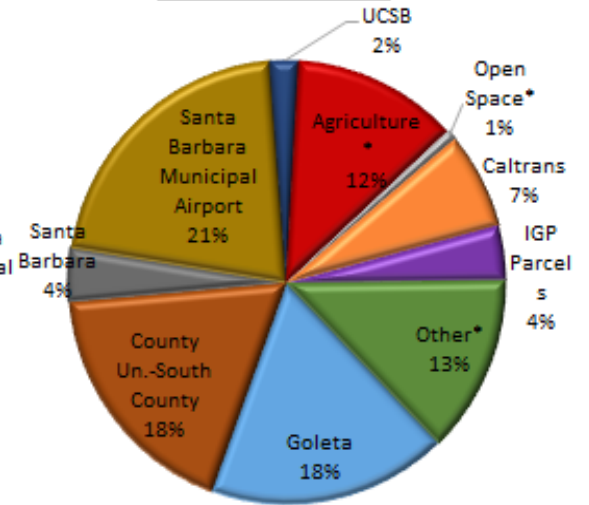
Land Use Types  
 Can distinguish other permitted discharges i.e. ag, industrial (IGP) and Caltrans



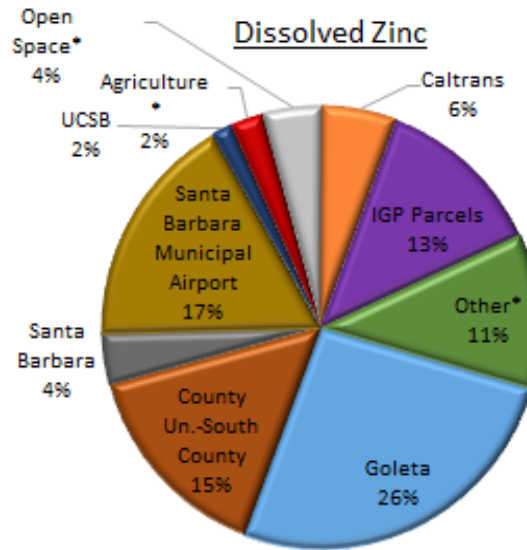
Dissolved Phosphorus



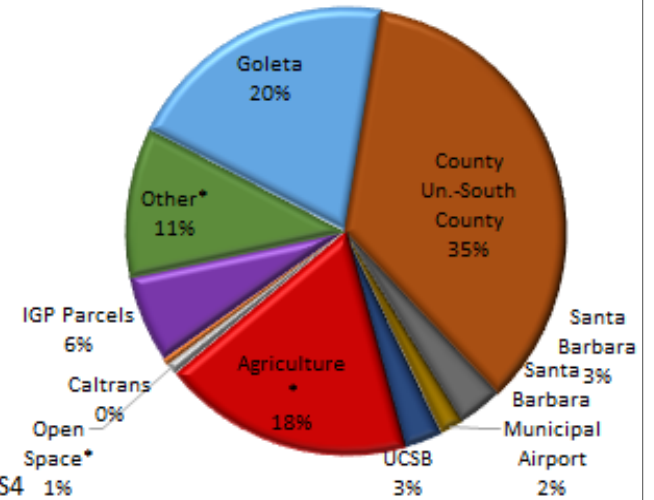
Dissolved Copper



Dissolved Zinc

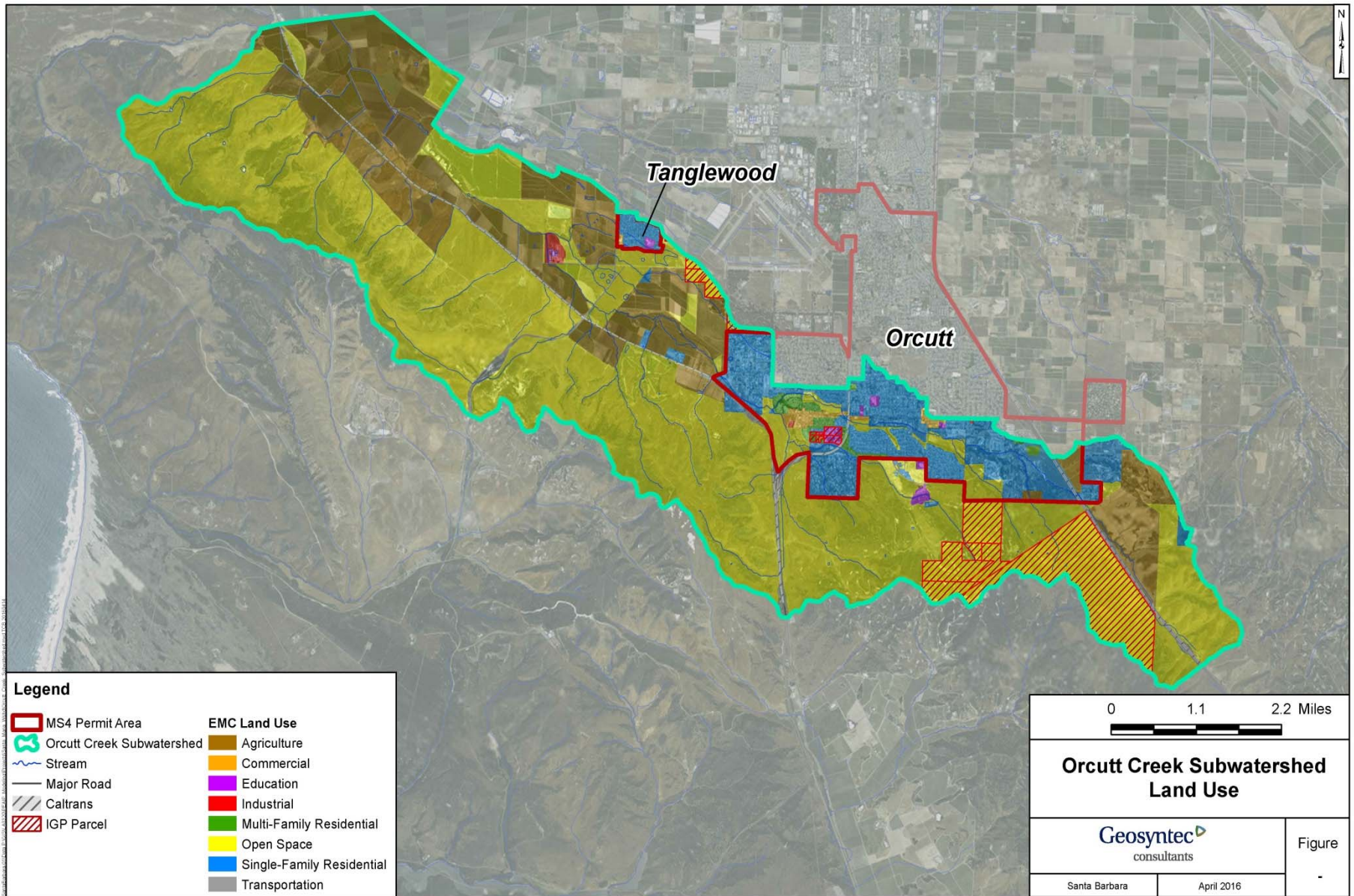


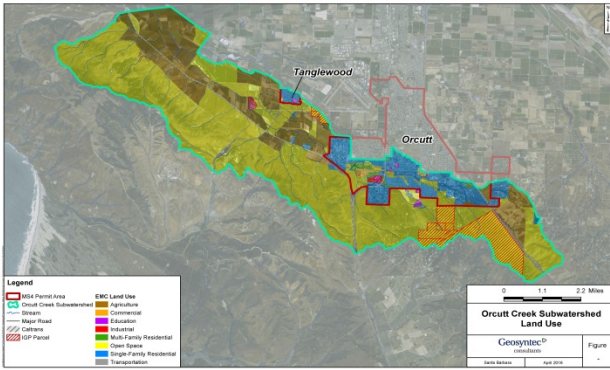
Fecal Coliform



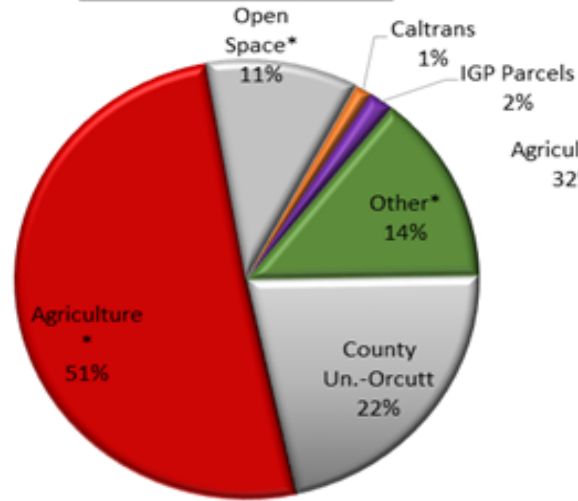
\*Non-MS4



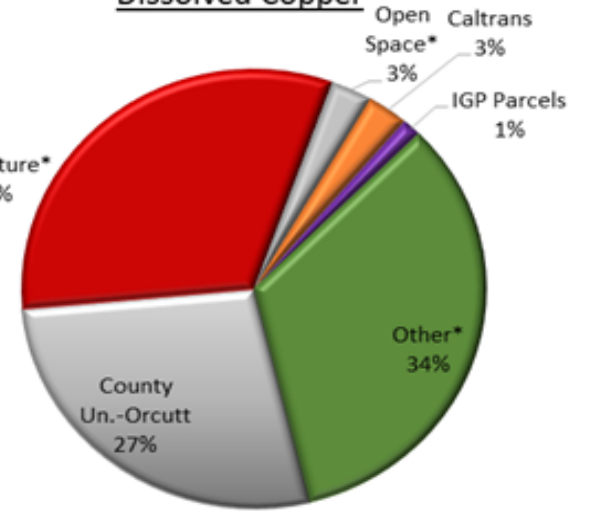




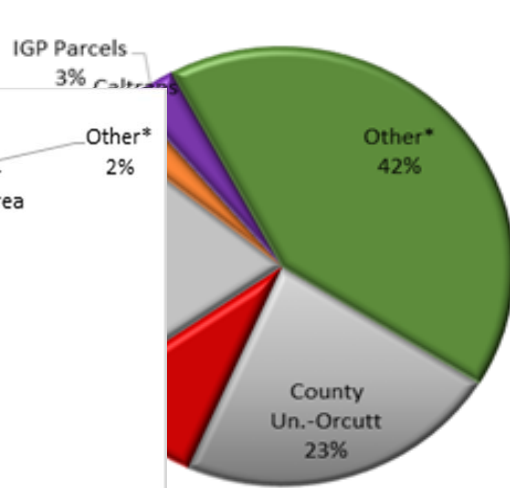
### Dissolved Phosphorus



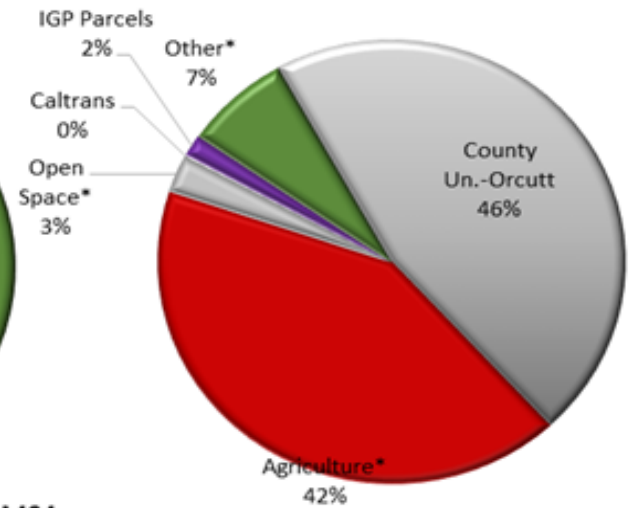
### Dissolved Copper



### Dissolved Zinc

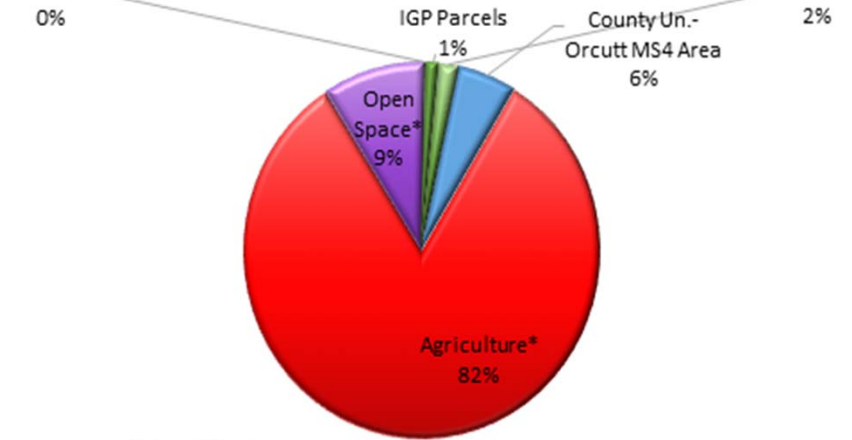


### Fecal Coliform



\*Non-MS4

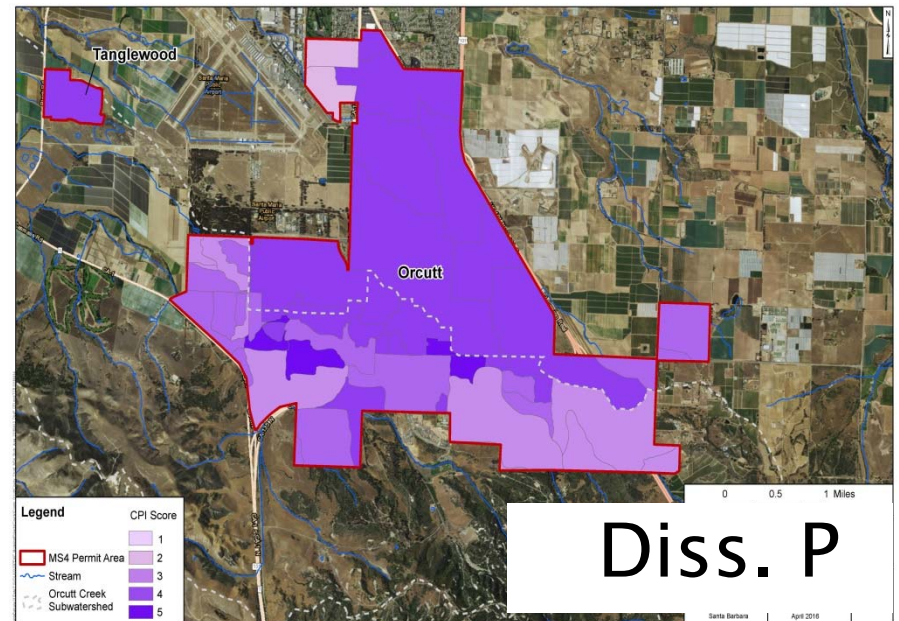
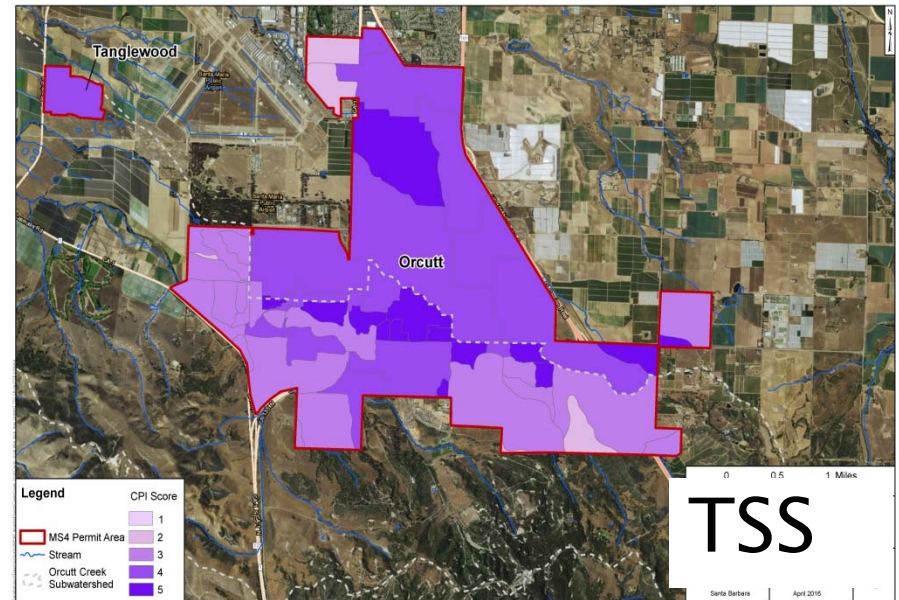
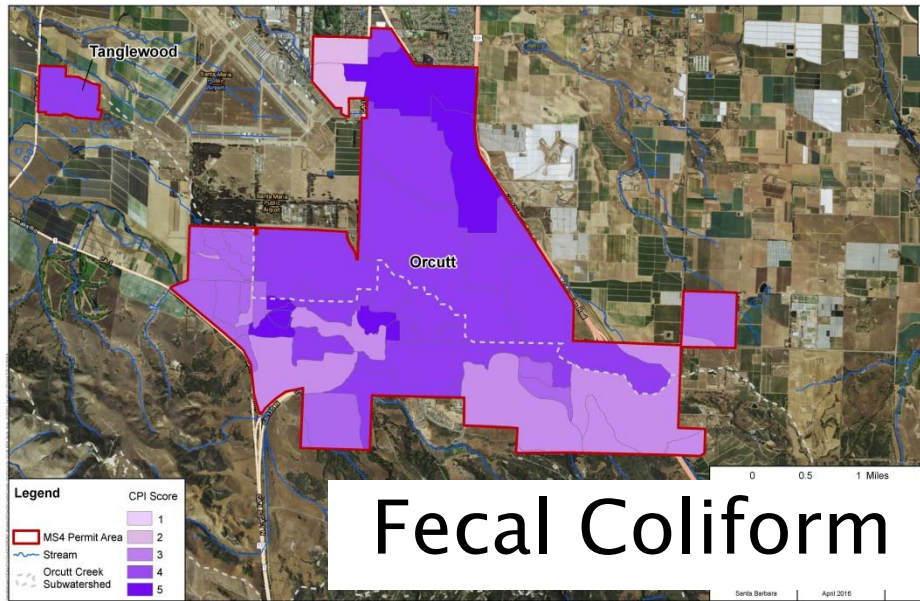
### Nitrate Annual Load (lb) in Watershed



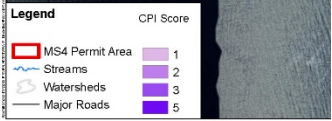
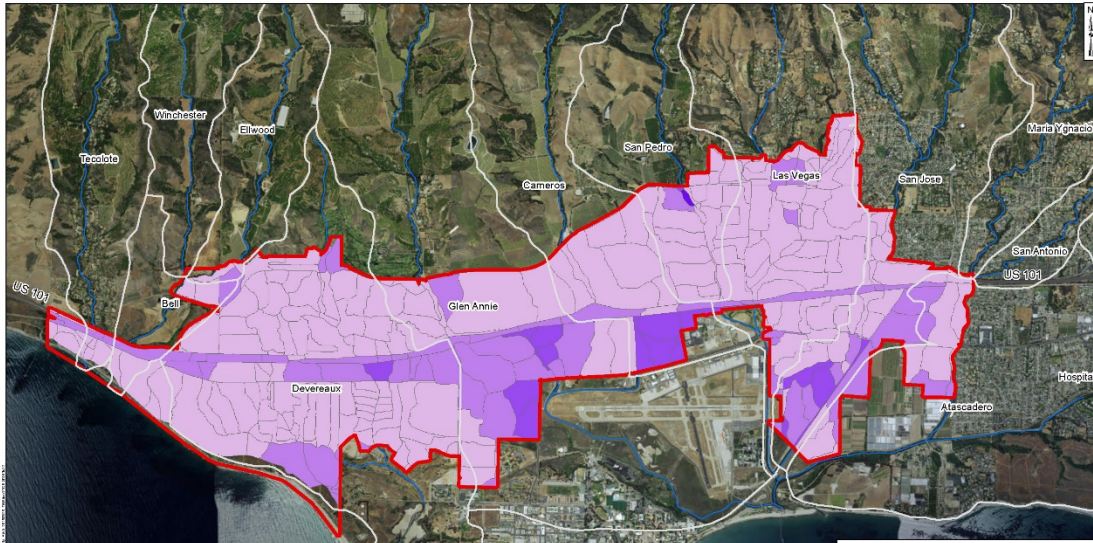
\*Non-MS4 Area



# Catchment Prioritization Index (CPI)



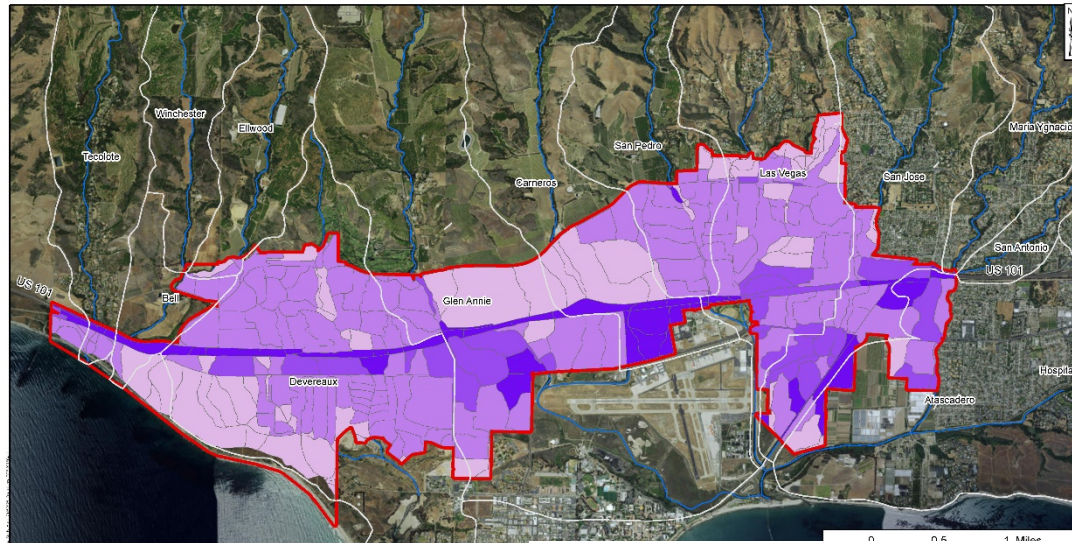




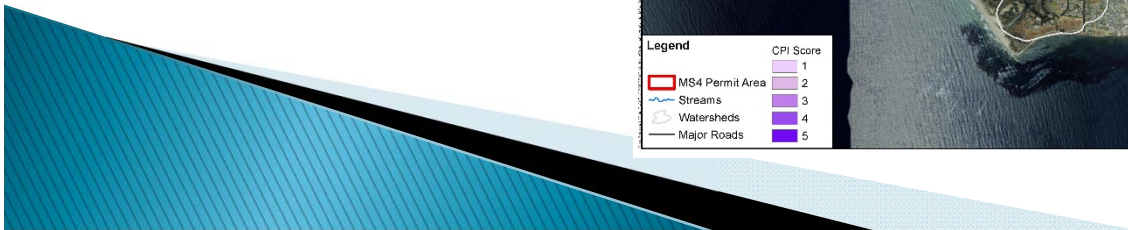
Total Suspended Solids

“Multi-Pollutant”  
Based on pollutant weighting

- TMDL
- 303(d) listings
- Pollutants expected to exceed WQOs



Multi-pollutant





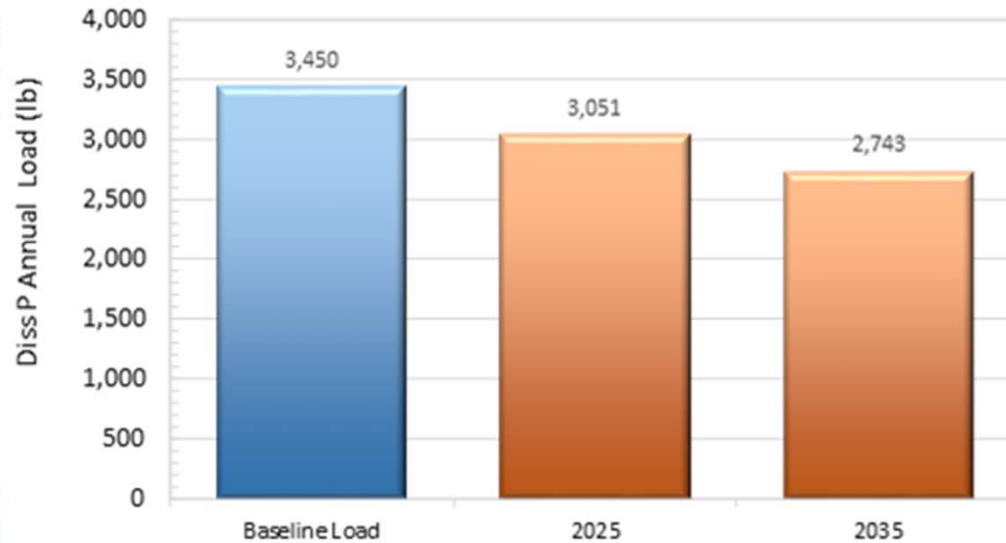
# BMP Reductions

**Table 7. BMP Reductions (Additional BMPs may be added to the next empty row)**

*\*Note: units shown under pollutants represent concentration. Unit reductions are in units specified in Table 2 and percent reductions are in %.*

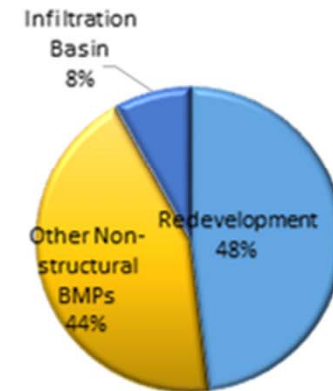
BMP Type	Reduction Method*	% Capture	Volume	TSS	Tot P	Diss P	NH3	NO3	TKN	Diss Cu	Tot Cu	Tot Pb	Diss Zn	Tot Zn	Fecal Col.	Pollutant	Pollutant	Pollutant
			cu ft	mg/L	mg/L	mg/L	mg/L	mg/L	mg/L	ug/L	ug/L	ug/L	ug/L	ug/L	ug/L	#/100 mL	unit	unit
85th – Redevelopment (100% Infiltration)	E	89%	100%	18.1	0.14	0.07	0.18	0.37	0.98	8.3	8.8	4.2	34.7	37.6	5,890			
85th – Redevelopment (50% Infiltration)	E	89%	50%	18.1	0.14	0.07	0.18	0.37	0.98	8.3	8.8	4.2	34.7	37.6	5,890			
85th – Redevelopment (100% Treatment)	E	89%	0%	18.1	0.14	0.07	0.18	0.37	0.98	8.3	8.8	4.2	34.7	37.6	5,890			
95th – Redevelopment (100% Infiltration)	E	100%	100%	18.1	0.14	0.07	0.18	0.37	0.98	8.3	8.8	4.2	34.7	37.6	5,890			
Brake Pad Copper Phase-out Legislation																		
Other Non-structural BMPs (CBSM)																		
Other Non-structural BMPs (WAAP BMPs - Tanglew. Orcutt only)																		

**Dissolved Phosphorus Annual Baseline & Current Loads**



**Load Reduction by BMP Type**

Final Load Reduction (lb) = 710



# Future LPR Model Uses

## Existing/Planned

- ▶ Prioritize catchments (or land uses) for MS4 cleaning, street sweeping, outreach, structural BMP placement, etc.
- ▶ Support BMP inventory, including BMP assessment results to update catchment prioritization, to best inform BMP placement
- ▶ Use maps as communication tools for public, management, elected officials, etc.

## Potential Future

- ▶ Prioritize BMPs – e.g. compare relative cost–benefit of different BMP options (requires incorporation of cost data)
- ▶ Support grant applications and/or Stormwater Resource Plans
  - Can be used to quantify water supply benefits of structural BMPs
- ▶ Use maps as educational tools for public, PW managers, and/or elected officials
- ▶ Forecast long–term cost of compliance (with TMDL WLAs, etc.)





Please send in your questions using the Q&A box in the webinar panel to “Host and Presenter”.

All participants are muted throughout the webinar.

# QUESTIONS

# Year 3: Program Effectiveness Assessment Results

MS4 Non-Traditional Phase II Permittee

Lisa Moretti, P.E., QSD, QISP TOR  
University of California, Davis  
Environmental Health & Safety



# Overview



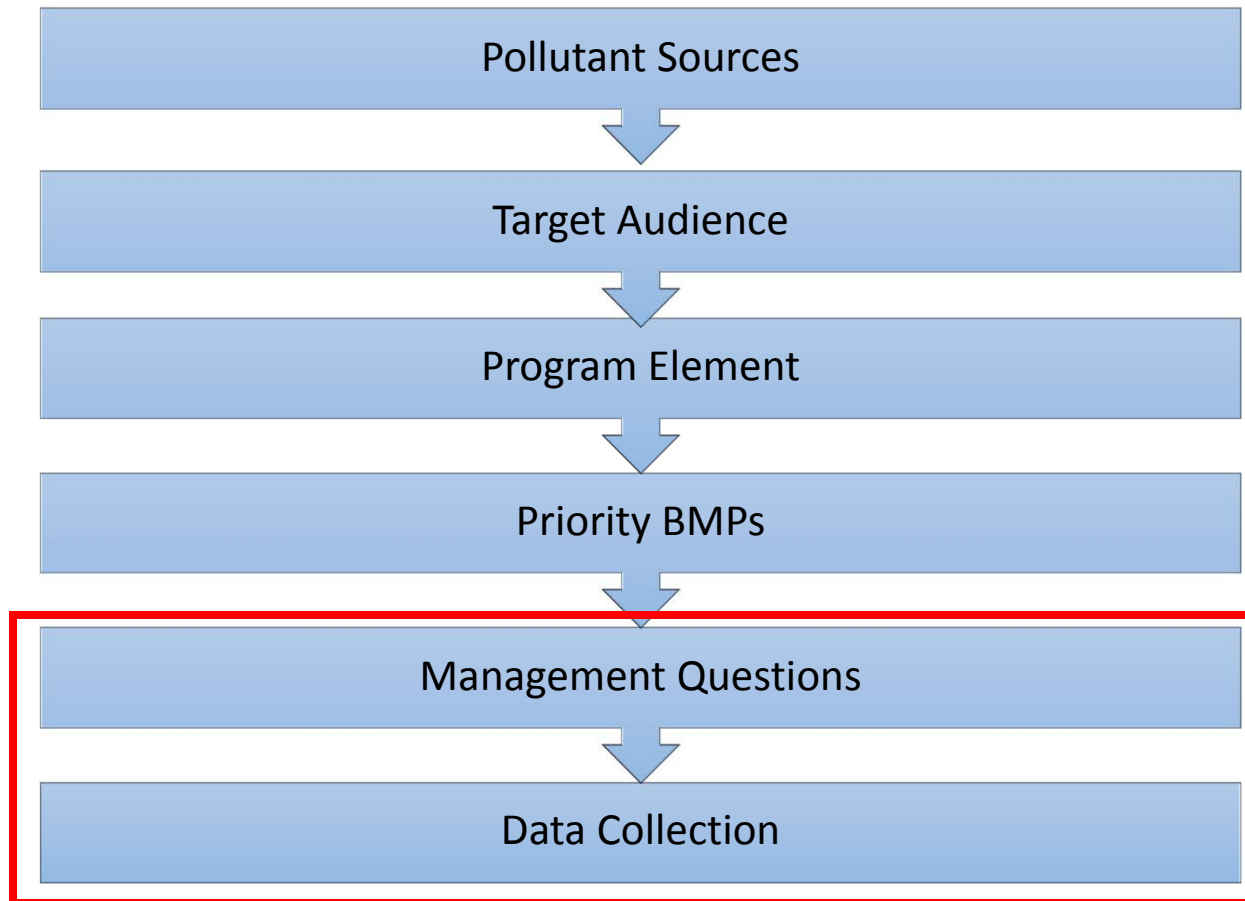
- Requirements and Goals for Phase II MS4 Permittee Program Effectiveness Assessment and Improvement Plan (PEAIP)
- PEAIP Framework
- Education and Outreach Program Assessment
- Permittee Operations and Maintenance Activities Assessment
- Post-Construction Assessment
- Summary

# Program Effectiveness Assessment Goals (F.5.h.1)

- Adaptively manage storm water program
- Improve program effectiveness
- Reduce pollutants of concern
- Achieve the Maximum Extent Practicable (MEP) standard
- Protect water quality
- Document the Permittee's compliance with permit conditions



# Program Effectiveness Assessment Framework



# Non-Traditional Phase II Program Effectiveness Assessment Timeline

## Year 1 & 2

- Develop PEAIIP

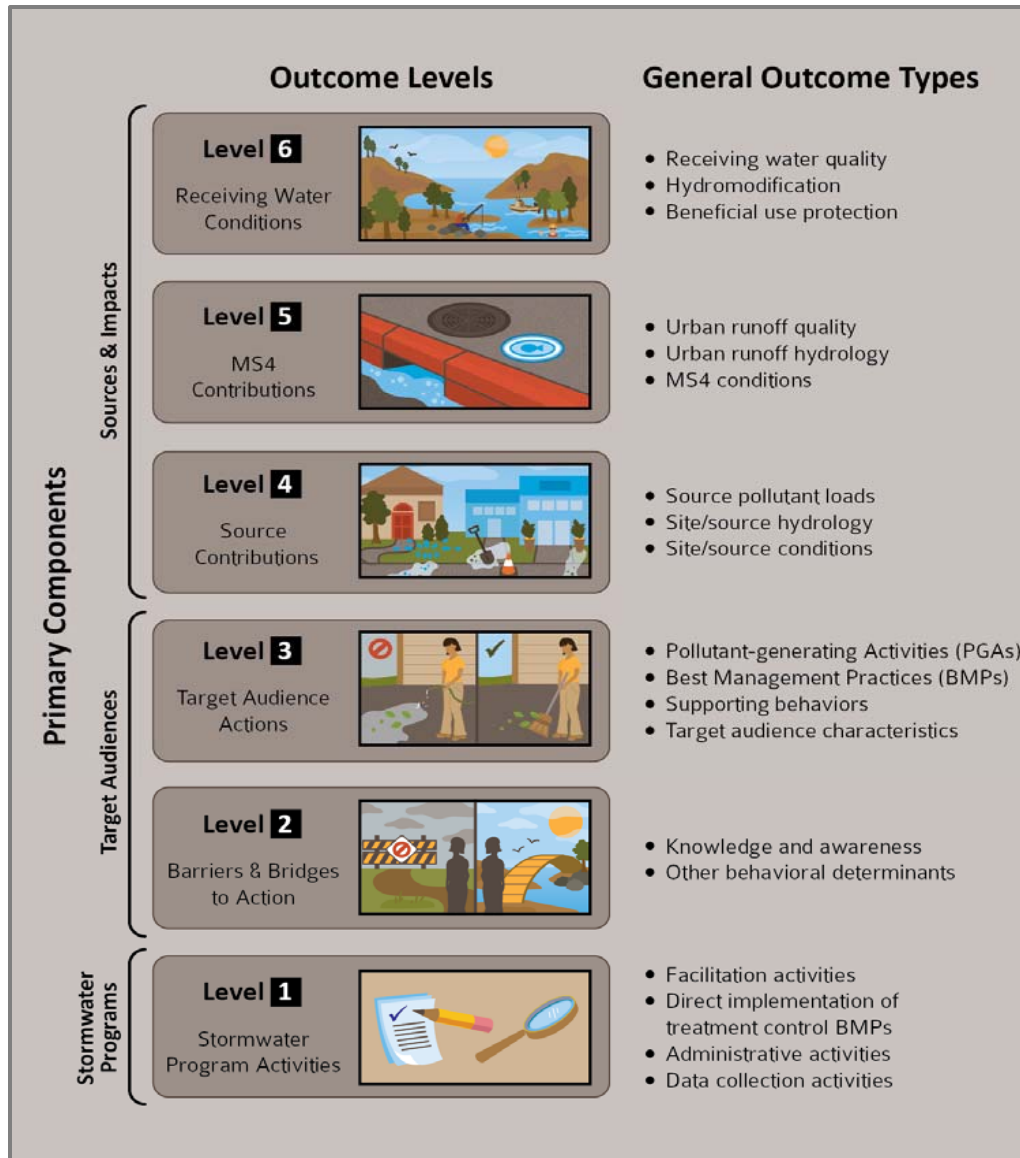
## Year 3 &4

- Track annual and long-term effectiveness of storm water program
- Certify compliance with program element requirements

## Year 5

- Identify improvements for BMPs that did not accomplish goals
- Continue and expand upon BMPs that proved to be effective
- Identify new BMPs or modifications to existing BMPs designed to increase pollutant load reductions;
- Discontinue BMPs that may no longer be productive and replacing with more effective BMPs;
- Shift priorities to make more effective use of resources





# Program Effectiveness Assessment Framework

Low	Medium	High
<ul style="list-style-type: none"><li>• Outcome Level 1 results only</li><li>• Implemented, but no evidence that there was an impact</li></ul>	<ul style="list-style-type: none"><li>• Outcome Level 2 results</li><li>• Results in a change of awareness</li></ul>	<ul style="list-style-type: none"><li>• Outcome Level 3-4 results</li><li>• Results in a change in behaviors or reduction in pollutant load</li></ul>



## F.5.b Education and Outreach

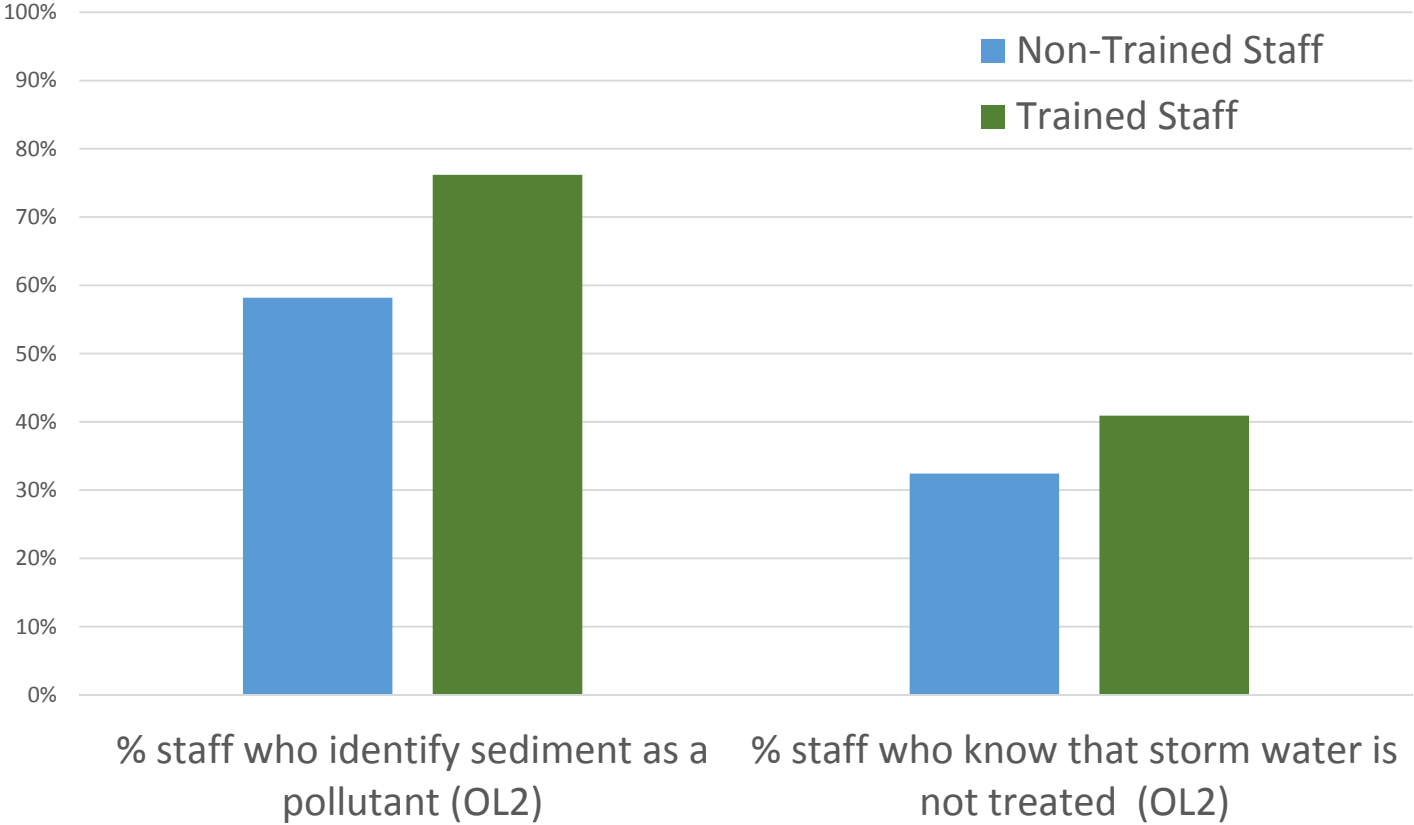
### Management Questions:

- How effective is training at increasing staff awareness of pollutants of concern and BMPs to reduce storm water pollution?
- Is training effective at changing behaviors?
- Are trained staff reporting illicit discharges?

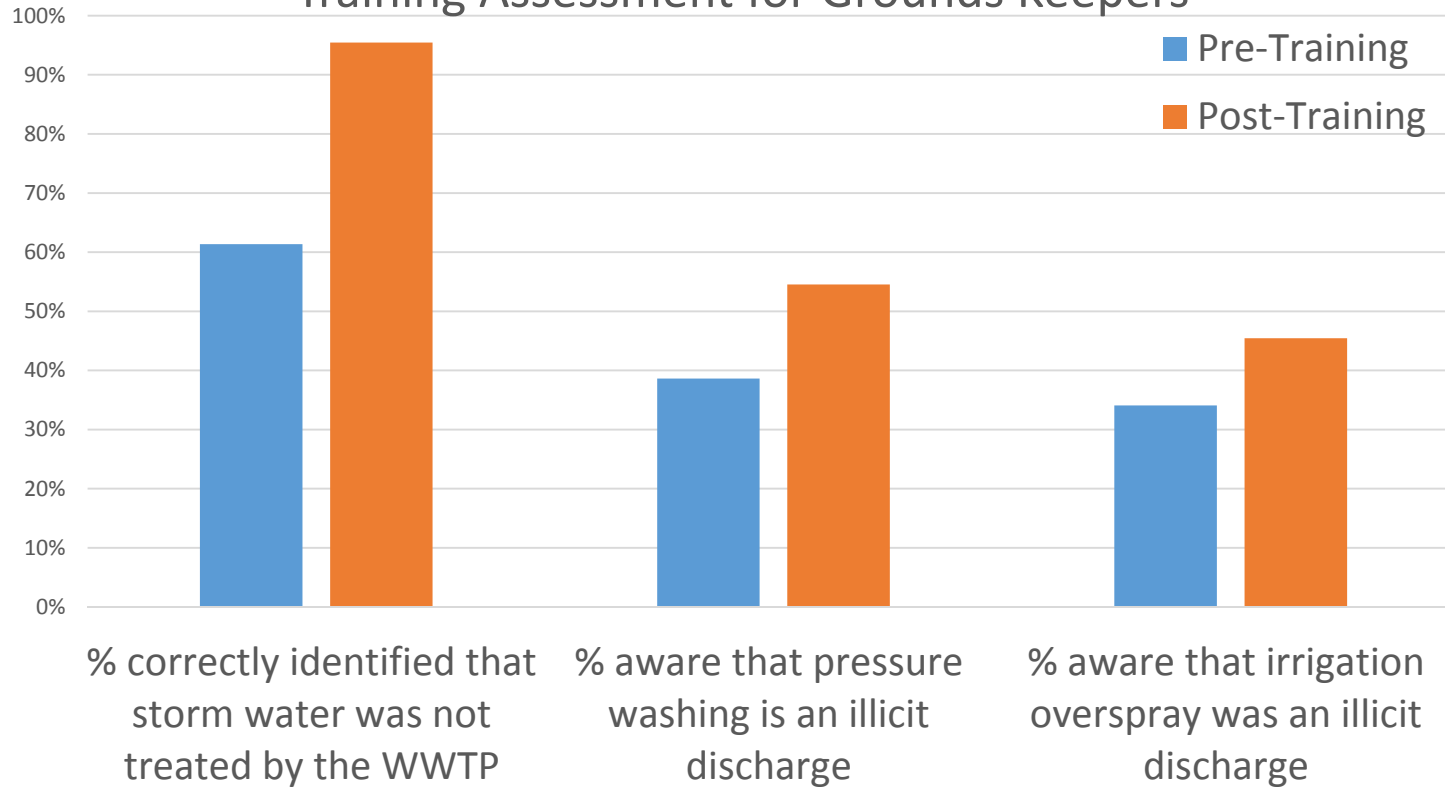
### Goals:

- Trained staff should be able to identify trash and sediment as pollutants (OL2)
- Trained staff should know that storm water is not treated prior to discharge (OL2)
- Trained staff should be able to identify illicit discharges, report illicit discharges, and prevent illicit discharges (OL2&3)
- Trained staff should be properly implementing BMPs (OL3)

# Staff Survey Results



## Training Assessment for Grounds Keepers





# Training Assessment

- Training does result in an increase in awareness
- Training has resulted in an increase in reports of illicit discharges
- There were no repeat illicit discharges. One illicit discharge report was from a trained employee.
- **Overall: Medium Effectiveness**
  - Increase in awareness achieved (OL2)
  - Some evidence that there is change in behavior (OL3)
  - No evidence of reduction in pollutant loads (OL4) due to limits in data collection
- **Modifications:**
  - Collect data to document evidence of change in behavior and implementation of BMPs

## F.5.f. 8 Permittee Operations and Maintenance Activities

“Permittee shall assess their O&M activities for potential to discharge pollutants in storm water and inspect all BMPs on a quarterly basis”

### Management Questions:

- Is staff training resulting in effective implementation of BMPs?
- Are BMP implementation resulting in decrease in pollutant loads?

### Goals:

- Trained staff should be properly implementing BMPs (OL3)
- Reduction in required corrective actions in Quarterly BMP Assessment (OL4)
- 100 % of corrective actions with identified follow-up actions (OL4)
- Reduction in illicit discharges from trained staff (OL4)

# F.5.f. 8 Permittee Operations and Maintenance Activities

Quarterly Supervisor Assessments (2016 Q1 & Q2)		Illicit Discharge Reports	
Corrective Actions Related to Sediment	6	Authorized NSWDC	45%
Corrective Actions Related to Trash	4	Illicit Discharges from Trained Employees	1 of 6 reports
% of Corrective Action Addressed*	100%		
Decrease in corrective actions (Q1 to Q2)	57%		

\* Corrective actions that require capital investment are excluded if items have been budgeted for and scheduled



## F.5.f. 8 Permittee Operations and Maintenance Activities

- Trained staff are implementing BMPs
- Corrective actions are focused on routine items (sediment collection, litter)
- Implementation of quarterly inspection resulted in decreases in corrective actions.
- **Overall: High Effectiveness**
  - Evidence of change in behavior (OL3)
  - Implementation of corrective actions and BMPs indicates reduction in pollutant load (OL4)
- **Modifications:**
  - Continue to collect data on implementation of BMPs, evaluate by areas and departments.

## F.5.g.4 O&M of Post Construction BMPs

“The Permittee shall ensure that systems and hydromodification controls installed at projects are properly operated and maintained for the life of the projects.”

### Management Questions:

- How effective are treatment systems at preventing POCs from entering the storm sewer system?

### Goals:

- 100% of required O&M of treatment systems conducted (OL4)
- 100% of treatment systems functioning as designed (OL4)
- Reduction in hydromodification impacts due to post-construction BMPs (OL5/6)

## F.5.g.4 O&M of Post Construction BMPs

- No regulated post-construction systems installed on campus
- Assessment of implemented post-construction systems have shown reduction in effectiveness over time
- Goals for Years 4 & 5:
  - Assessment of O&M protocols to improve effectiveness over time





# Lessons Being Learned

- Difficulties of collection and interpretation of data
- Achieving Year 5 Goals:
  - Identifying which BMPs ineffective and why
  - Evaluation of resource allocation (e.g. storm drain labeling)
- Balancing quantitative and qualitative data

# Contact Information

Lisa Moretti, UC Davis EH&S

530-752-0177

[lmoretti@ucdavis.edu](mailto:lmoretti@ucdavis.edu)

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# QUESTIONS





# CASQA Program Effectiveness Webinar

Orange County Stormwater  
Program's Headline  
Environmental Indicators

Richard Boon, County Of Orange

# Overview

- Background
  - Orange County
  - State Of The Environment Report
- Headline Environmental Indicators
  - Receiving Waters & MS4
  - Target Audiences
- Summary

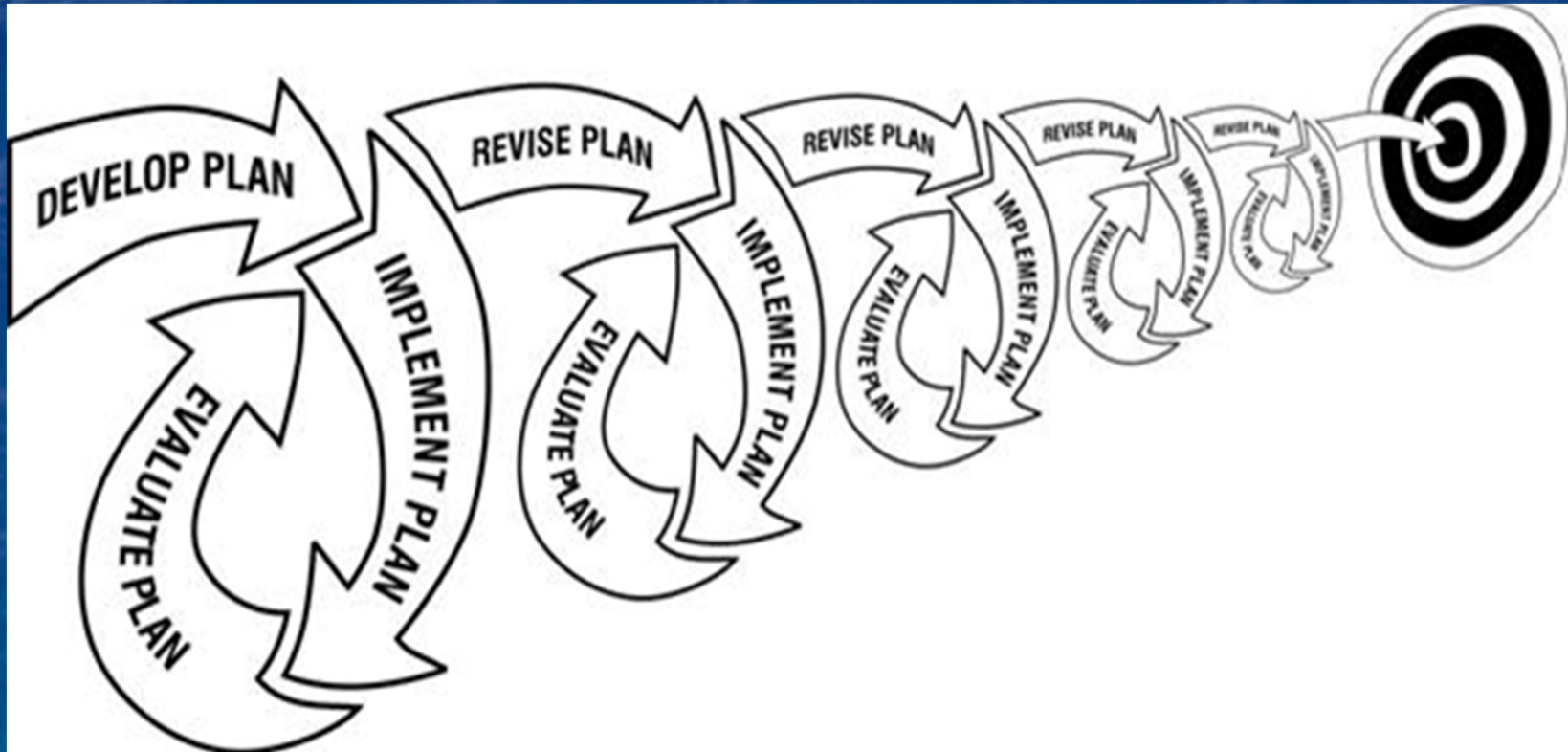


# Orange County





# MS4 Permitting



Source: USEPA

# State Of Environment

2014 REPORT OF WASTE DISCHARGE  
SAN DIEGO REGION  
STATE OF THE ENVIRONMENT



ORANGE COUNTY STORMWATER PROGRAM



# Headline Environmental Indicators

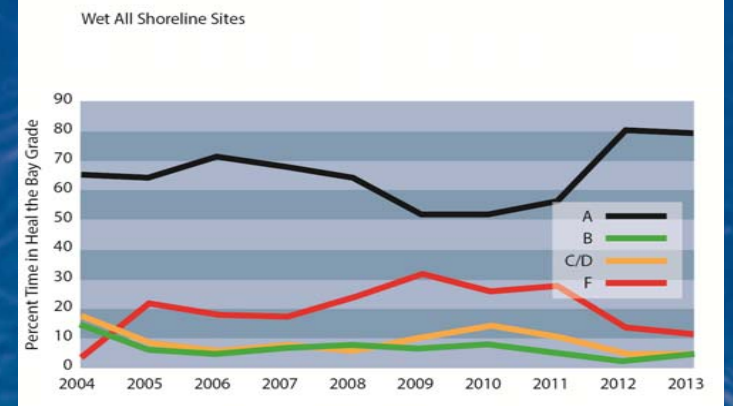
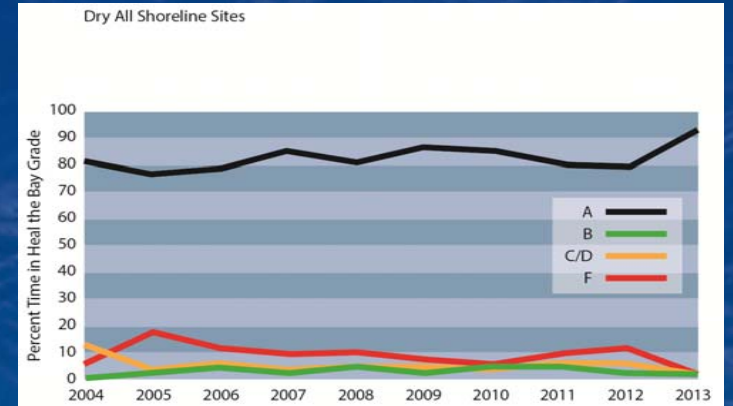
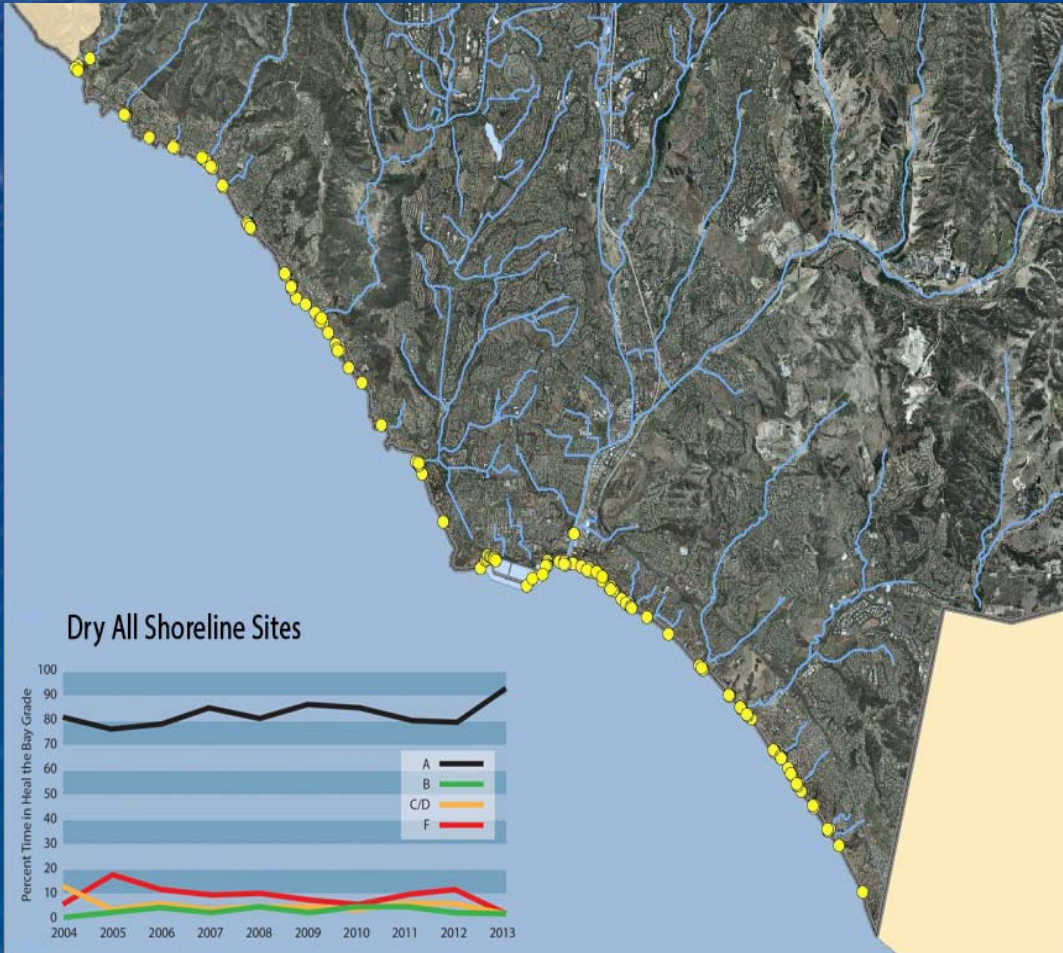
*The purpose of environmental headline indicators is to provide simple and clear information to decision-makers and the general public about progress in environmental policies and the key factors determining the state of the environment and whether we are moving towards environmental sustainability.*

*European Environment Agency, 2016*

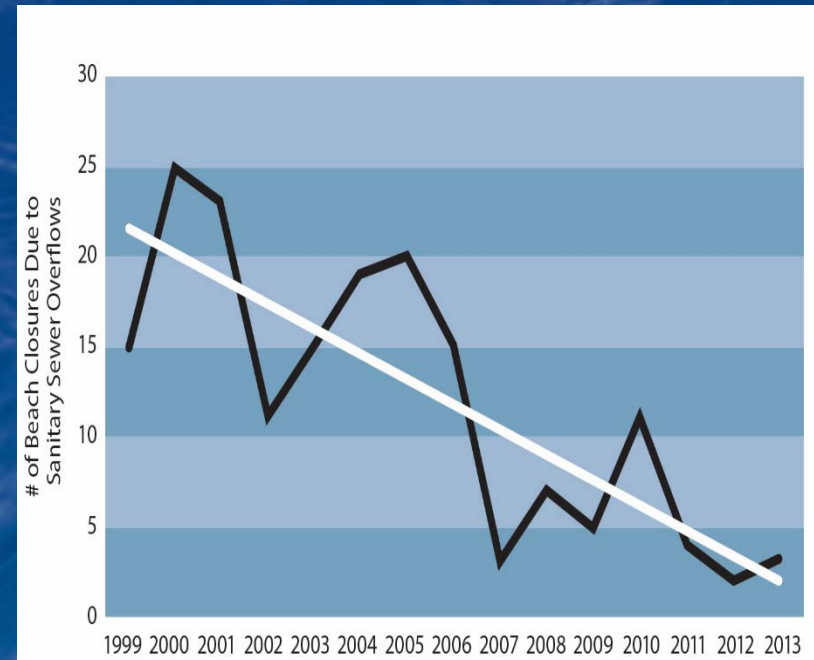
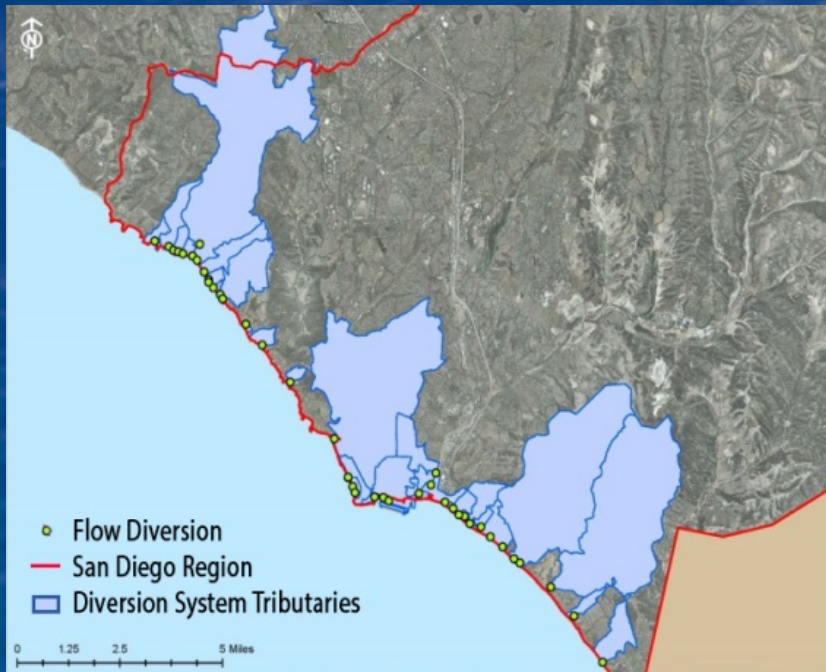




# Beneficial Use Protection



# Beneficial Use Protection



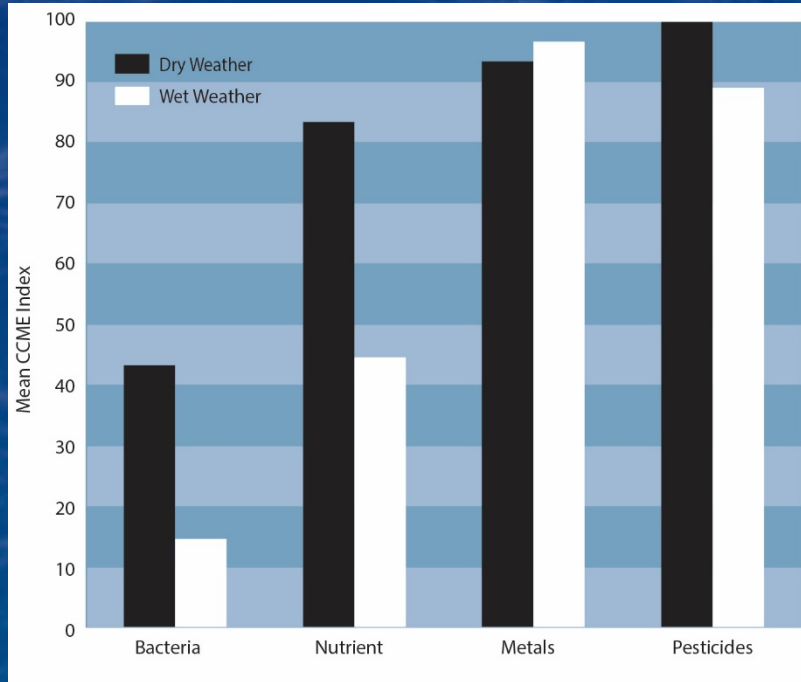


# Receiving Waters: Water Quality Index

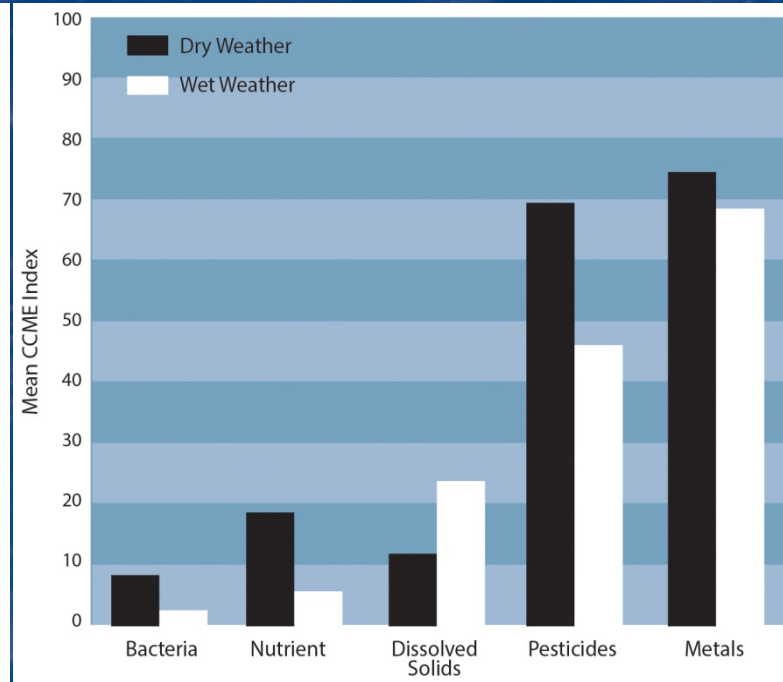
- The CCME WQI provides a mathematical framework for assessing ambient water quality conditions relative to water quality objectives.
- Index is based on a combination of three factors:
  - The numbers of variables whose objectives are not met (*Scope*)
  - The frequency with which the objectives are not met (*Frequency*)
  - The amount by which the objectives are not met (*Amplitude*)
- Provides ranking based upon score (1-100)
  - *Excellent (95-100 – Conditions close to pristine)*
  - *Good (80-94 – Minor degree of threat)*
  - *Fair (65-79 – Occasional impairment)*
  - *Marginal (45-64 – Water quality is frequently threatened)*
  - *Poor (0-44 – Water quality is always impaired)*



# Receiving Waters

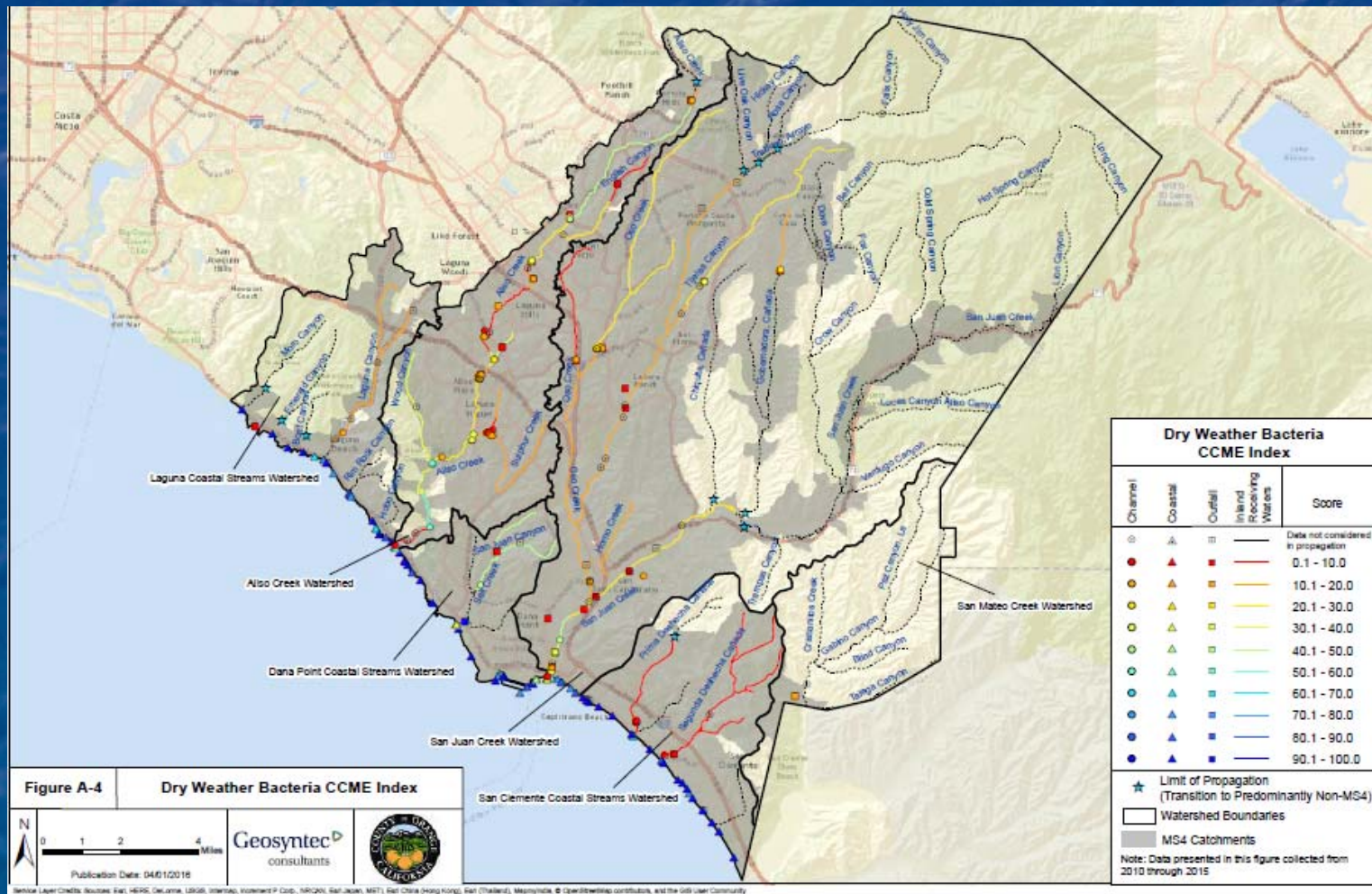


Overall exceedance index for core monitoring constituents at coastal discharge points (2003-2013)



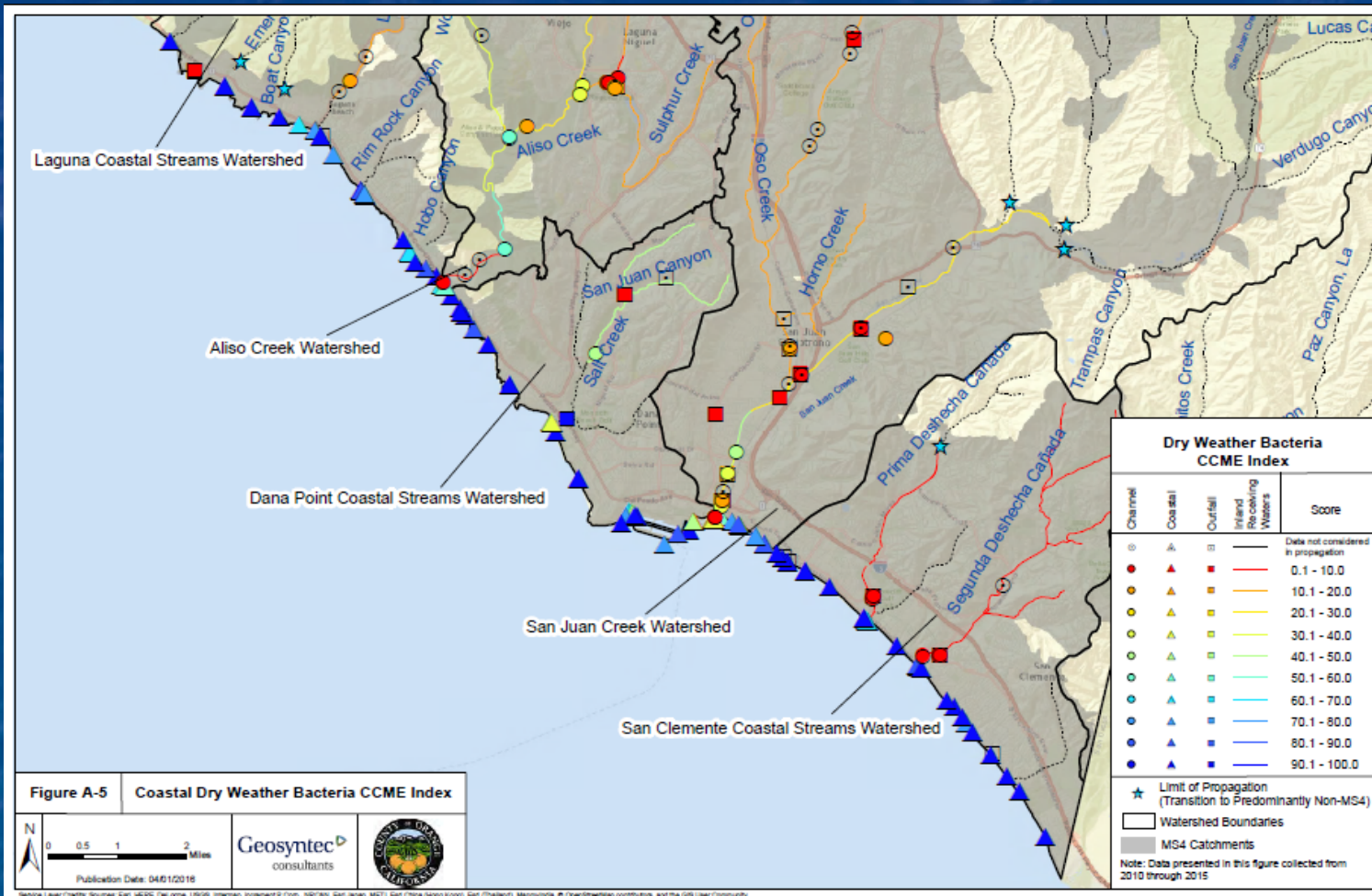
Overall exceedance index for core monitoring constituents in inland Channels (2003-2013)

# Urban Runoff Quality – Dry Weather



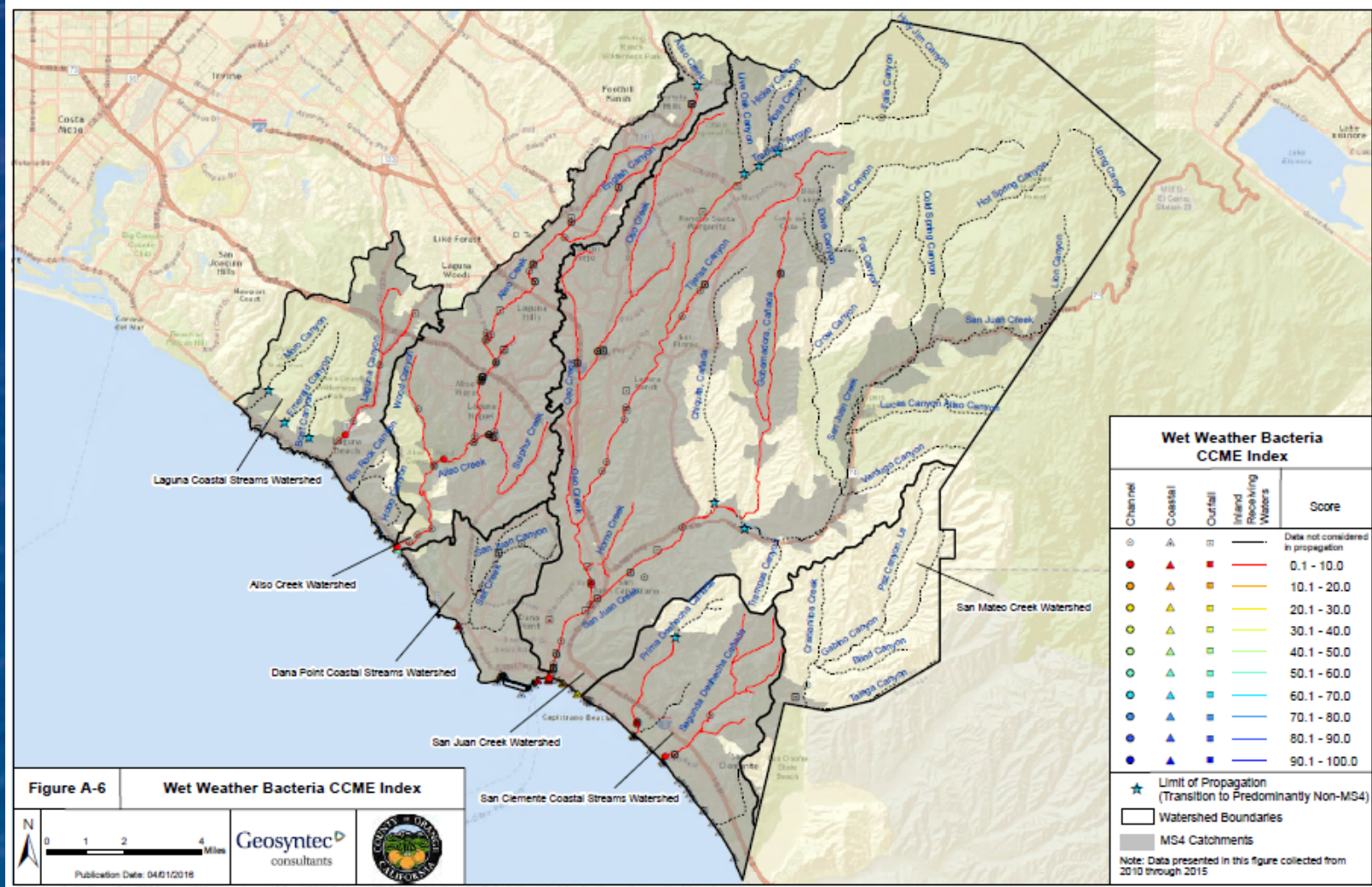


# Surfzone – Dry Weather

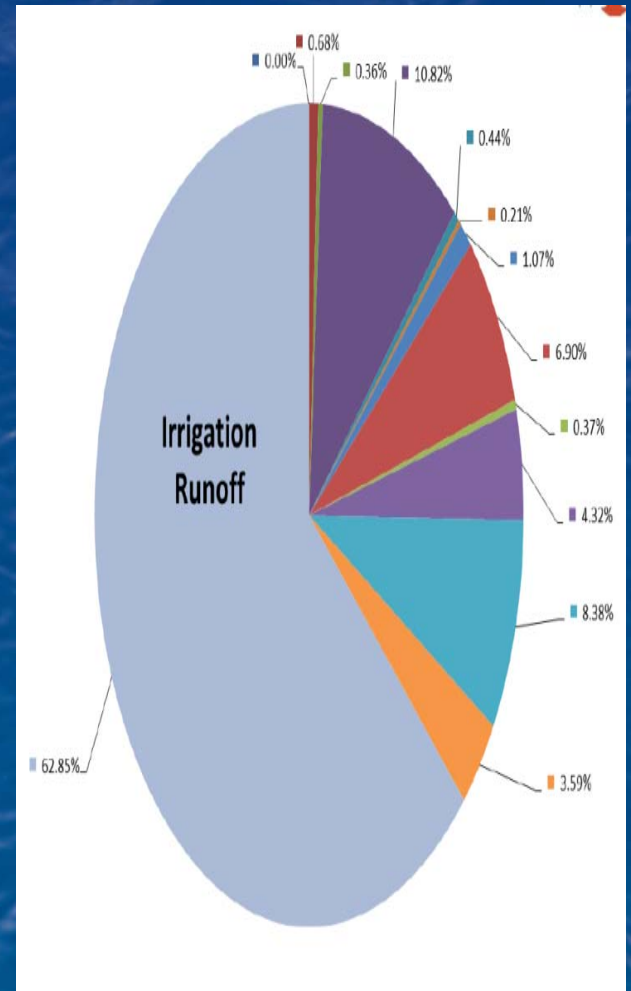
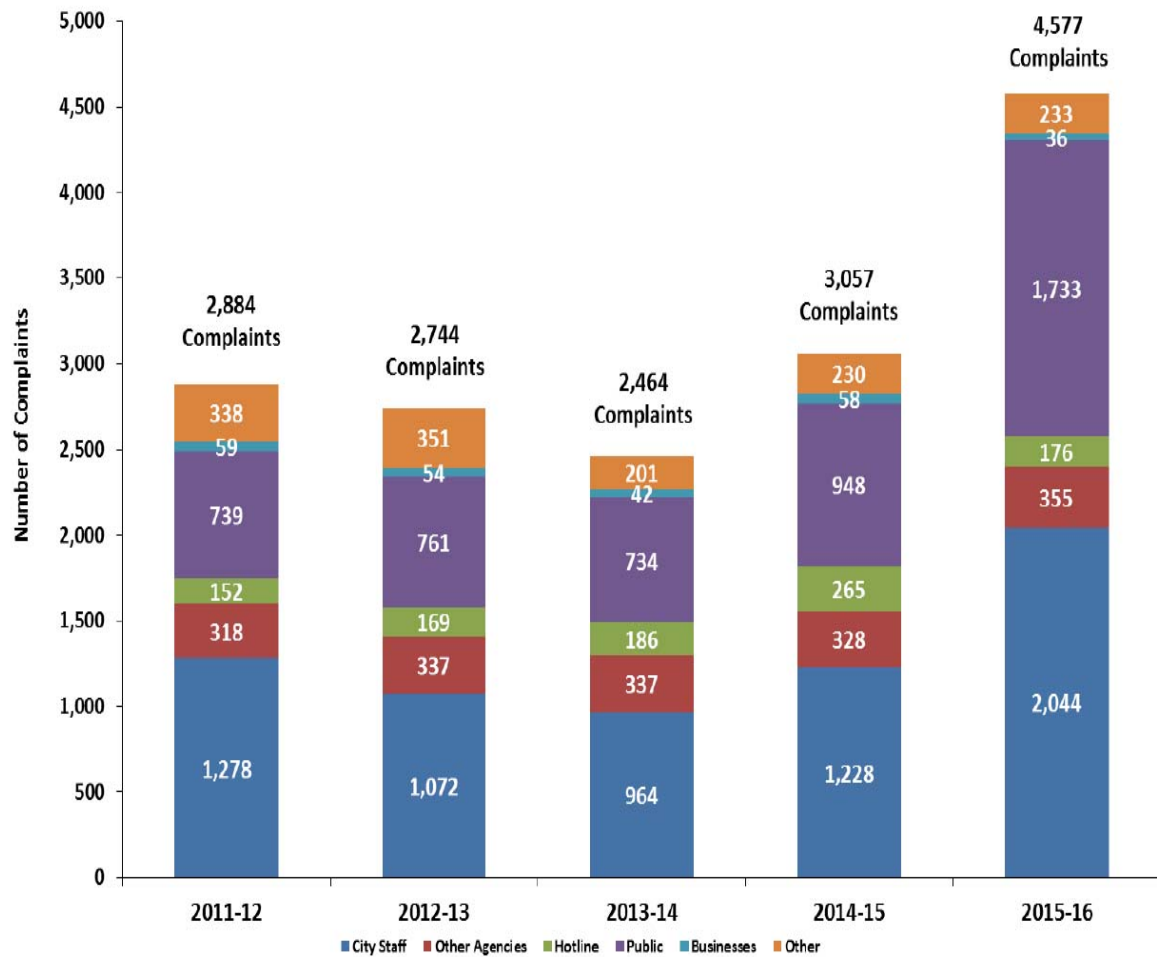




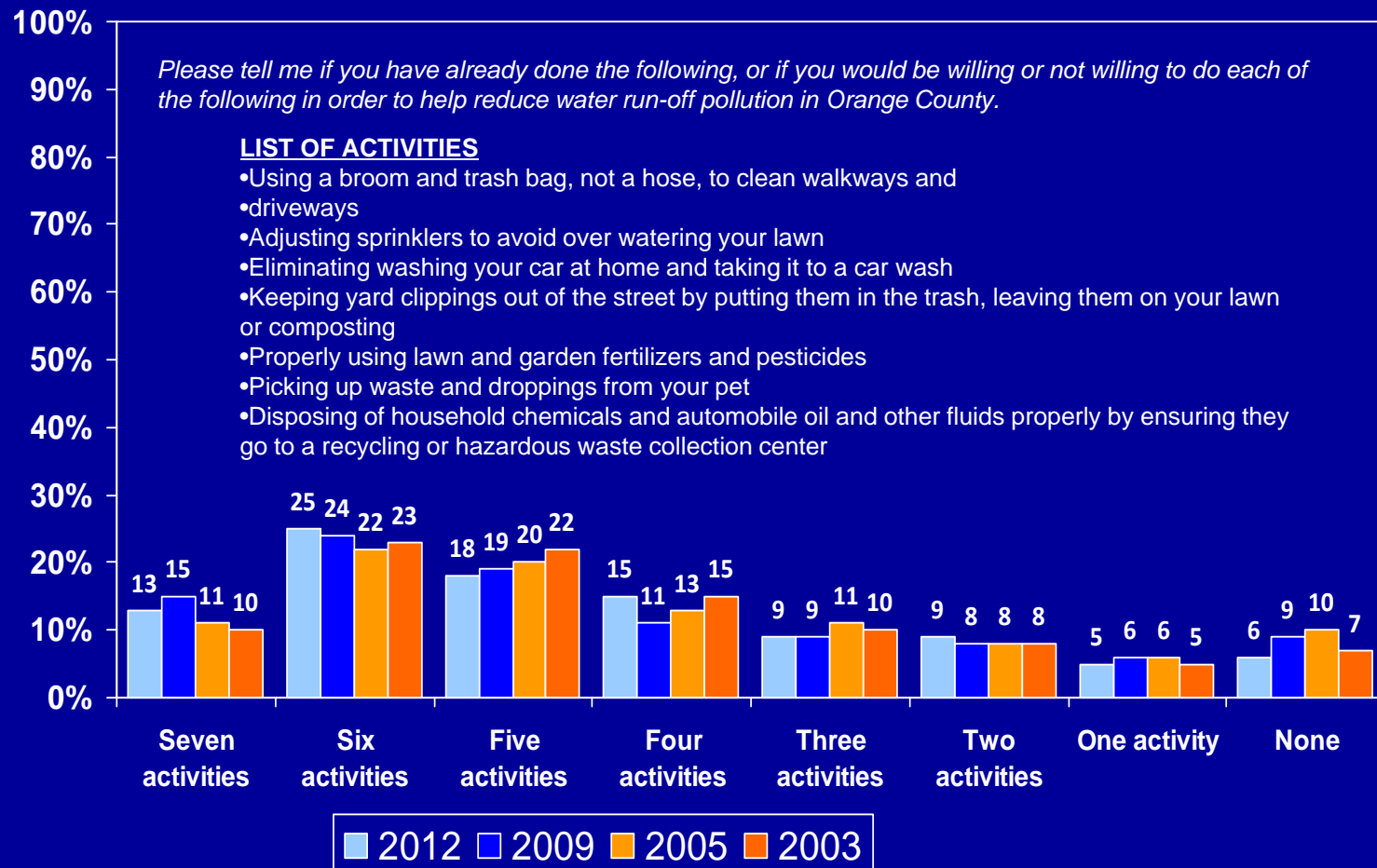
# Urban Runoff – Wet Weather



# Source Contributions – ID/IC

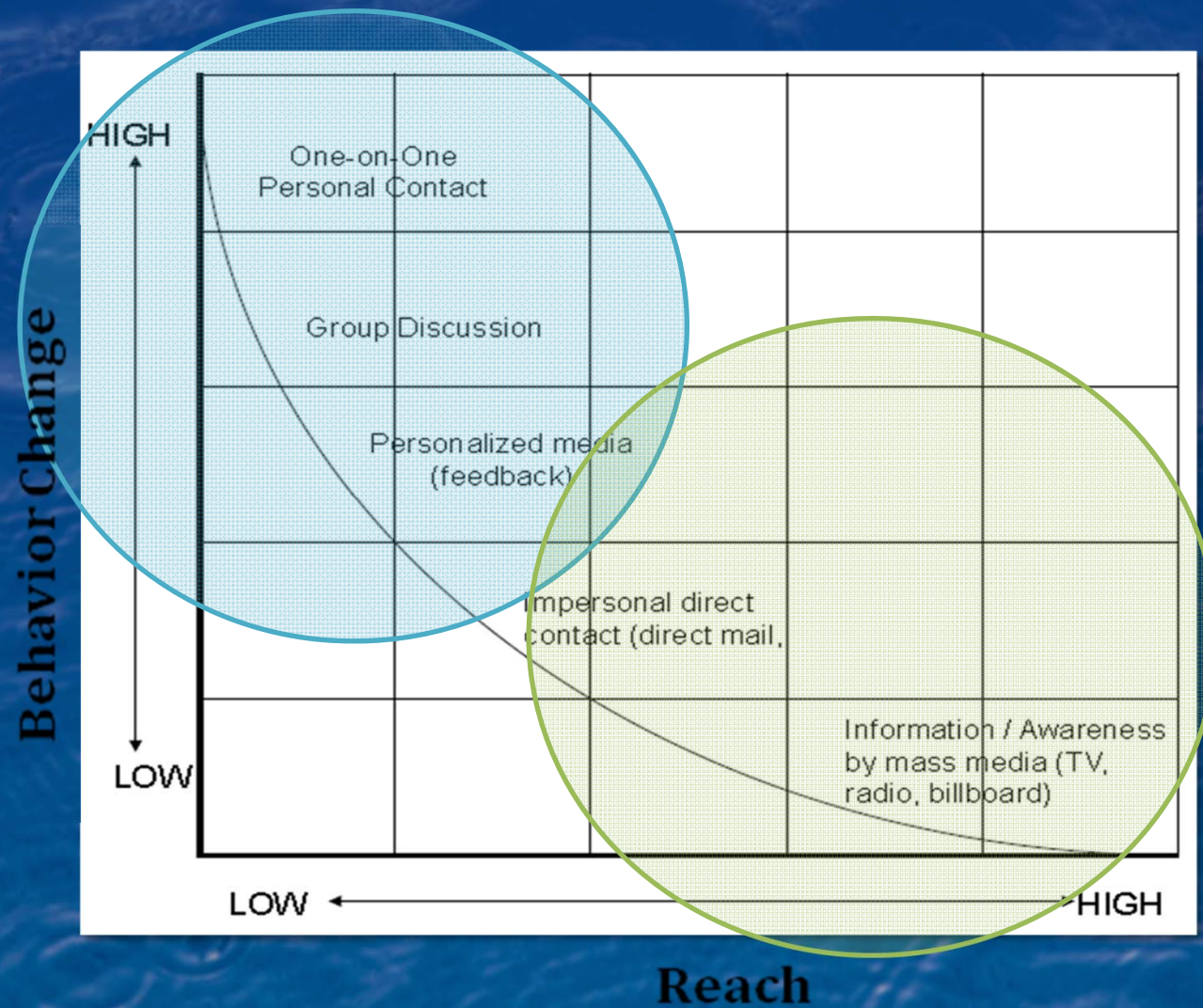


# Pollutant Generating Activities/BMPs





# Awareness Vs. Engagement



# Public Engagement: Approach




**Hi OC!**



Follow OC's spokesgnome on his adventure to help keep water in the yard, not the sidewalk.

**OverwateringsOut.org**

H2OC.org is a stormwater initiative of the County of Orange and its 34 cities.



**THESE NEIGHBORS ARE HELPING TO STOP OVERWATERING!**

**ARE YOU?**

Put yourself on the map!

To help stop overwatering in my neighborhood, I have... \*



# Summary

Presented comprehensive picture of state of environment and management actions - Yes

Established basis for broadening participation and creating common purpose - Partially



# For More Information

State Of The Environment: <http://ocwatersheds.com/>

Overwatering Is Out: <http://www.overwateringisout.org/>

Richard Boon: [richard.boon@ocpw.ocgov.com](mailto:richard.boon@ocpw.ocgov.com)



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# QUESTIONS





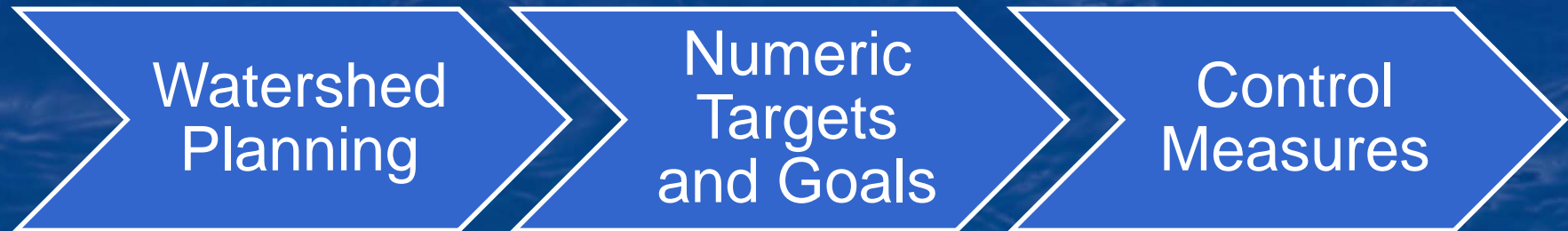
# Non-Structural BMPs How do they Measure Up?

Paul Hartman, Larry Walker Associates

November 2, 2016



# Background and Purpose



- TMDLs and other Regulatory Drivers
- Translate into Numeric Targets or Goals
- Management Approaches to meet the Targets/Goals

# Why do we need to quantify?

- Watershed Plans – 10% reduction (assumed)
- Numeric Targets and Goals
- Non-structural BMPs might get us there!



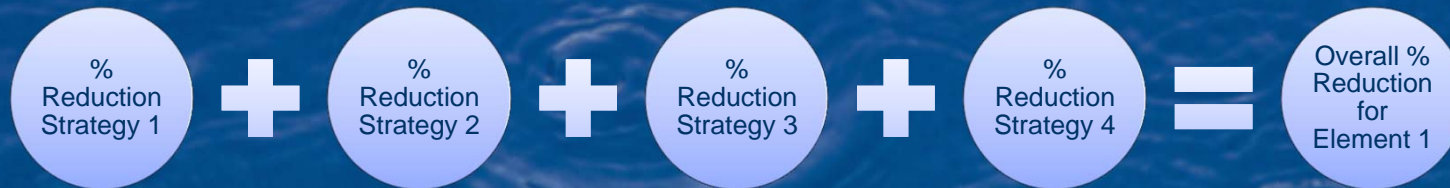
# Management Questions

- How far will NSBMPs get us?
- How can we quantify the benefits?
- Where should we put our efforts?
- What programs are most effective – from a load reduction and a cost standpoint?



# Estimating the Effectiveness of NSBMPs

- Institutional Programs
  - Minimum of Six Elements
  - Multiple Strategies within Each



- Assuming 5-10% effectiveness for new programs

# Approach

- New and Enhanced BMPs
- Effectiveness Ratings
- Apply Effectiveness Ratings to Modeled Loads (if available)
- Implementation Schedule and Cost Information



# New and Enhanced BMPs

- Not “business as usual”
- Above the Normal Program Elements
- Quantify the Incremental Improvements



# Effectiveness Rating =

**Participation Factor X Loading Factor**

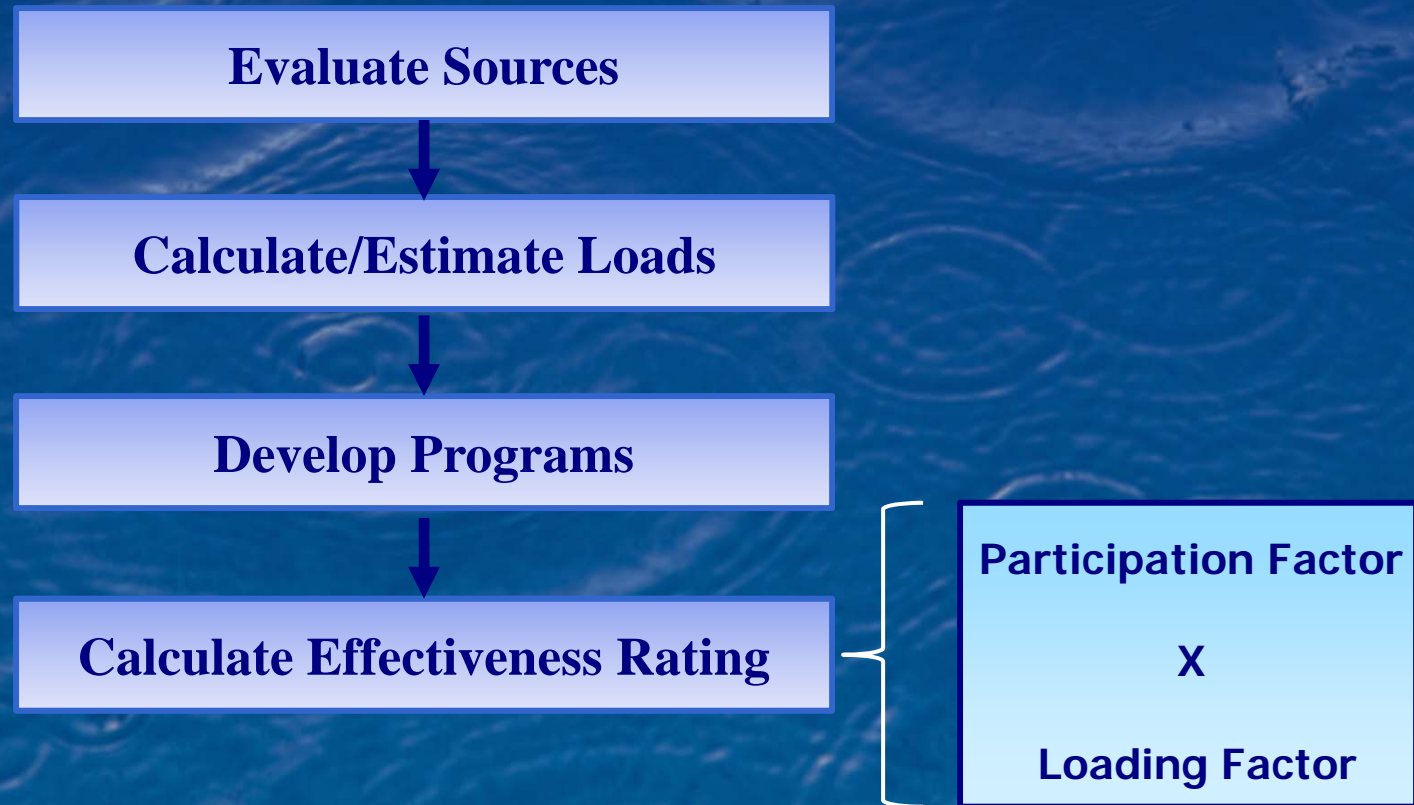
- *Amount of the target audience who would implement the BMP?*
- Outreach to residents  
→ 5-10% of them changing
- New policy requiring a change to municipal maintenance practices  
→ closer to 100%
- *How much of the pollutant load would be reduced if 100% of the target audience changed their behavior?*
- Proper pesticide application → 50% vs. stopped applying, then the loading factor would be 100%.

# Effectiveness Ratings

- Effectiveness Assessments
- Literature Information
- Best Professional Judgement
- Engage Staff
- Make Conservative Assumptions



# Estimating the Effectiveness of NSBMPs





# Effectiveness Rating Example

**Participation Factor X Loading Factor = Effectiveness Rating**

Program Element	Strategy	Participation Factor	Loading Factor	Effectiveness Rating
Commercial Inspections	Activity specific outreach to businesses.	10 – 20%	75%	7.5 – 15%
	Target areas where frequent dry weather runoff is observed.	50%	25%	12.5%
	Increase presence and enforcement at sites with violations.	60 - 80%	75%	45 – 60%

# Effectiveness Rating Example (cont'd)

Effectiveness Rating X Source Load = Estimated Load Reduction

Program Element	Strategy	Effectiveness Rating	Source Load	Estimated Load Reduction
Commercial Inspections	Activity specific outreach to businesses	7.5 – 15%	80%	9%
	Target areas where frequent dry weather runoff is observed	12.5%	25%	3%
	Increase presence and enforcement at sites with violations	45 – 60%	75%	39%

Load Reduction for Program Element

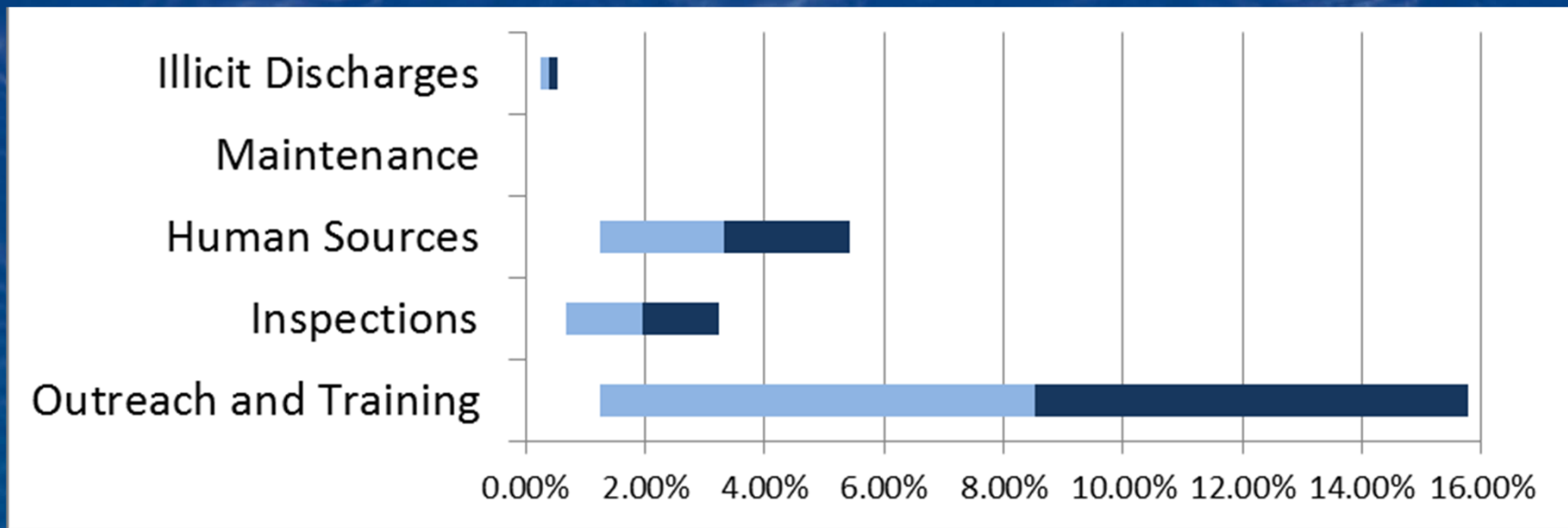
51%

# Programmatic Results (examples)

Program Element	Effectiveness Range
Outreach	2 - 20%
Industrial and Commercial	8 - 30%
Construction	20 - 72%
Municipal	2 - 72%
ICID	5 - 45%



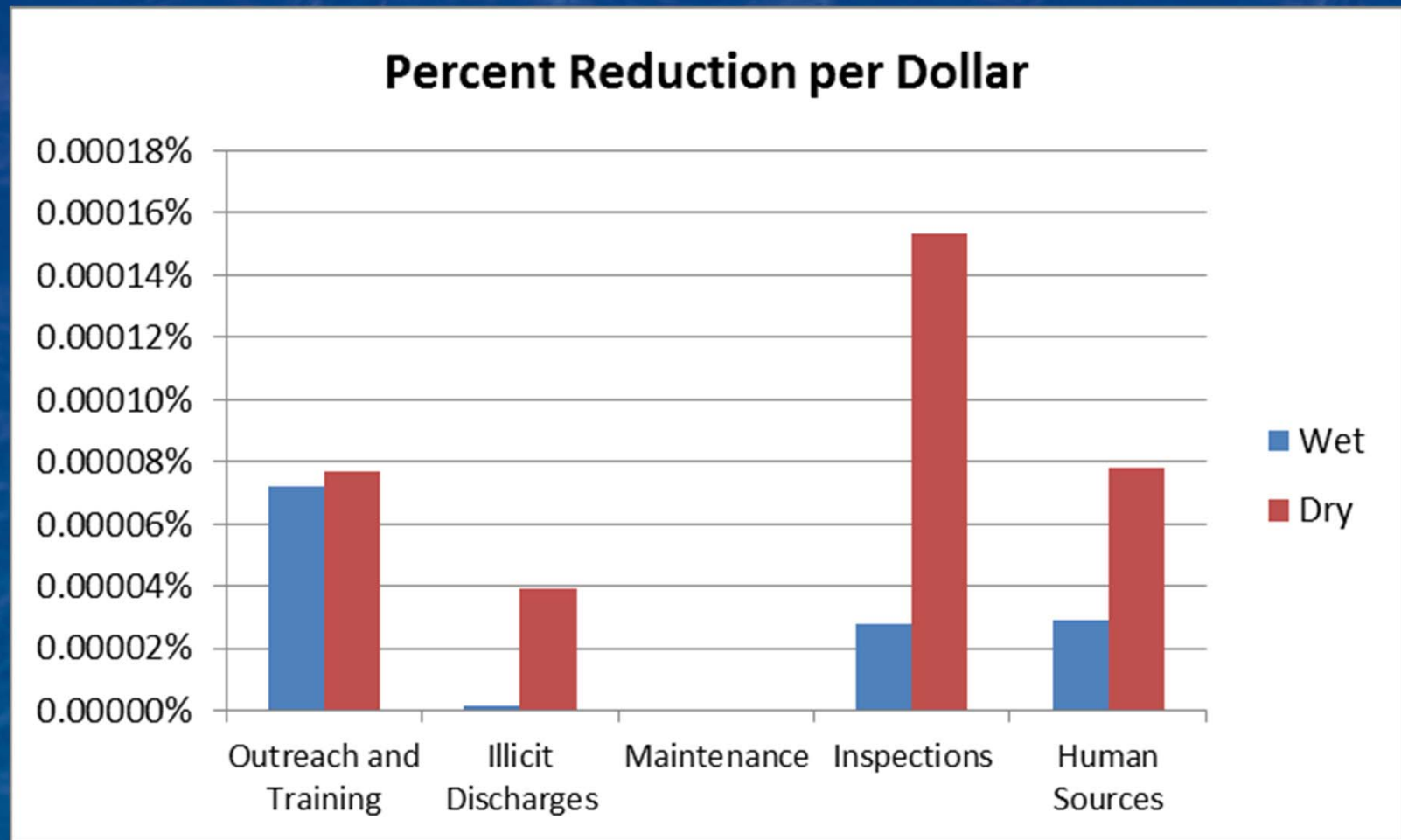
# Programmatic Results (examples)



# Overall Results (examples)

Constituent	Condition	Estimated Range of Effectiveness	Average
Flow (nutrients)	Dry	35 – 75%	55%
Bacteria	Wet	12 – 33%	22%
Zinc	Both	6 – 45%	25%
Sediment	Wet	5 – 55%	28%

# Benefits and Costs (examples)





# Conclusions

- Opportunities to focus programs exist, but are still evolving
- Effectiveness assessments are becoming more important (PEA, monitoring)
- Ideally, we will learn from this first step and provide:
  - More flexibility
  - More knowledge
  - Better, more evolved programs

# Questions?

Paul Hartman, Senior Scientist  
Larry Walker Associates

[paulh@lwa.com](mailto:paulh@lwa.com)

(760) 730-9446



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# QUESTIONS



Program Effectiveness Assessment  
Thank you for Attending!

**CASQA WEBINAR**